



CITY OF FAIRFIELD TITLE VI PROGRAM

Revised: March 2024



FAST
2000 Cadenasso Drive
Fairfield, CA 94533

(707) 434-3800 or (707) 422-2877 | Free language assistance | Asistencia gratis en su idioma |
Libreng tulong para sa wika | 免費語言幫助



This document was prepared by Fairfield and approved by the City of Fairfield City Council on March 19, 2024 to comply with Title VI of the Civil Rights Act of 1964, including new provisions detailed in U.S. Department of Transportation's FTA Circular 4702.1B, "Title VI Requirement and Guidelines for Federal Transit Administration Recipients."



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Introduction

The City of Fairfield is part of the nine-county Bay Area. As of FY2022-23, the population of Fairfield, California is 119,881 residents¹.

FAST is the local public transit service operated by the City of Fairfield's Transportation Division. The Transportation Division is part of the Public Works Department, which reports to the City Manager, Mayor, and City Council. The Transportation Manager is responsible for FAST planning activities. During FY 2022-23 FAST provided 265,787 unlinked fixed route and paratransit trips.

FAST general public fixed route service consists of five routes serving the City of Fairfield. Local routes 1, 3, 6 and 7 operate from 6 am to 8 pm Monday through Friday and from 9 am to 5 pm on Saturday. FAST buses **do not** operate on Sunday. FAST local 8 Tripper operates during the a.m. and p.m. hours, only Monday through Friday. FAST's fixed route fleet consists of 26 vehicles, with 12 vehicles operating during peak service hours. All fixed route vehicles are wheelchair accessible, and most are equipped with bike racks.

The City of Fairfield added an on-demand microtransit mode called *FAST Connect* on September 5, 2023. *FAST Connect* currently operates in two zones, Cordelia/Green Valley and Northeast Fairfield. *FAST Connect* ADA paratransit services are comingled with *FAST Connect*. *FAST Connect* microtransit and ADA paratransit services, consists of 17 vehicles. All *FAST Connect* vehicles are wheelchair accessible, and most are equipped with bike racks.

The fixed route, *FAST Connect* microtransit, and *FAST Connect* ADA complementary paratransit services are operated through a contract with MV Transportation.

FAST also has a taxi scrip program operated by two local taxi companies that provides subsidized local trips within Fairfield for local senior and Americans with Disabilities Act (ADA) qualified residents.

As of August 2022, FAST no longer operates Solano Express commuter routes. All Solano Express routes are now operated by a single operator, Solano County Transit.

¹Source: 2020 Decennial Census, Table ID: P1



FAST's Title VI Notice to the Public

To better address the language assistance needs of our riders, FAST staff has assessed the population of Limited English Proficiency (LEP) speakers within FAST's service area.

For its service area, FAST has produced and translated a Title VI notice in English, Spanish, Tagalog, and Chinese (traditional). Though the Chinese language has not met the Safe Harbor Provision, of 5% or 1,000 persons in any LEP language group, within the FAST local service area, These four languages will be referred to as the **four essential local community languages**.

FAST Service Area

All programs and outreach/marketing material related to the **FAST I service area**, including *FAST Connect* Microtransit and *FAST Connect* ADA, will refer to or include one of the following:

1. Title VI notice posting in the four essential local community languages.
2. Free Language Assistance blurb in the four essential local community languages.

The Free Language Assistance blurb will be as follows:

*(707) 434-3800 • Free language assistance • Asistencia gratis en su idioma •
Libreng tulong para sa wika • 免費語言幫助*

The following pages include Title VI Notices currently posted on all *FAST Connect* and *FAST Connect* ADA paratransit revenue vehicles in English, Spanish, Tagalog, and Chinese (traditional).

FAST's Title VI Notice to the Public – English



Title VI Notice

FAST is committed to ensuring that no person is excluded from participation in, be denied the benefits of, or be subjected to discrimination under any service, program or activity receiving Federal financial assistance, on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act.

For more information on FAST civil rights programs and the procedures to file a complaint, please contact us at:

[fasttransit.org](https://www.fasttransit.org) | (707) 434-3800 | 2000 Cadenasso Drive, Fairfield, CA 94533

FAST's Title VI Notice to the Public - Spanish



Notificación del Título VI

FAST se compromete a garantizar que en ningún servicio, programa o actividad que reciba asistencia financiera federal se excluya de participar, se nieguen beneficios o se discrimine a ninguna persona por motivos de raza, color o nacionalidad, de conformidad con la protección del Título VI de la Ley de Derechos Civiles.

Para obtener más información sobre los programas de derechos civiles de Fairfield and Suisun Transit y los procedimientos para presentar una queja, comuníquese con nosotros:

fasttransit.org | (707) 434-3800 | 2000 Cadenasso Drive, Fairfield, CA 94533

FAST's Title VI Notice to the Public – Tagalog



Abiso tungkol sa Title VI

Ang FAST ay nakatuon sa pagtiyak na walang sinumang tao ang hindi makakalahok sa, hindi mapagkakalooban ng mga benepisyo ng, o makakaranas ng diskriminasyon sa anumang serbisyo, programa, o aktibidad na nakakatanggap ng pinansyal na tulong mula sa Pederal na pamahalaan, batay sa lahi, kulay, o bansang pinagmulan na pinoprotektahan ng Title VI ng Civil Rights Act.

Para sa higit pang impormasyon tungkol sa mga programa para sa mga karapatang sibil ng Fairfield and Suisun Transit at mga pamamaraan sa paghahain ng reklamo, mangyaring makipag-ugnayan sa amin sa:

fasttransit.org | (707) 434-3800 | 2000 Cadenasso Drive, Fairfield, CA 94533

FAST's Title VI Notice to the Public – Chinese



《民權法案》第六章通知

根據《民權法案》第六章的保護內容，FAST 承諾確保任何人都不會因為其種族、膚色或國籍而被排除在接受聯邦財務援助的任何服務、計劃或活動之外，或被剝奪福利以及遭受任何歧視。

如需瞭解有關 Fairfield and Suisun Transit 民權計劃或投訴程序的更多資訊，請透過以下方式聯絡我們

The following Title VI notice, including the essential local community languages, is posted at identified sale sites and on all *FAST Connect* vehicles as well as on the website:

FAST Service Area:

Title VI Notice to the Public

Title VI Notice

FAST is committed to ensuring that no person is excluded from participation in, be denied the benefits of, or be subjected to discrimination under any service, program or activity receiving Federal financial assistance, on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act.

For more information on FAST's civil rights programs and the procedures to file a complaint, please contact us:

Abiso tungkol sa Title VI

Ang FAST ay nakatuon sa pagtiyak na walang sinumang tao ang hindi makakalahok sa, hindi mapagkakalooban ng mga benepisyo ng, o makakaranas ng diskriminasyon sa anumang serbisyo, programa, o aktibidad na nakatanggap ng pinansyal na tulong mula sa Pederal na pamahalaan, batay sa lahi, kulay, o bansang pinagmulan na pinoprotektahan ng Title VI ng Civil Rights Act.

Para sa higit pang impormasyon tungkol sa mga programa para sa mga karapatang sibil ng FAST at mga pamamaraan sa paghahain ng reklamo, mangyaring makipag-ugnayan sa amin sa:

fasttransit.org | (707) 434-3800
2000 Cadenasso Drive, Fairfield, CA 94533

Notificación del Título VI

FAST se compromete a garantizar que en ningún servicio, programa o actividad que reciba asistencia financiera federal se excluya de participar, se nieguen beneficios o se discrimine a ninguna persona por motivos de raza, color o nacionalidad, de conformidad con la protección del Título VI de la Ley de Derechos Civiles.

Para obtener más información sobre los programas de derechos civiles de FAST y los procedimientos para presentar una queja, comuníquese con nosotros:

《民權法案》第六章通知

根據《民權法案》第六章的保護內容，FAST 承諾確保任何人都不會因為其種族、膚色或國籍而被排除在接受聯邦財務援助的任何服務、計劃或活動之外，或被剝奪福利以及遭受任何歧視。

如需瞭解有關FAST民權計劃或投訴程序的更多資訊，請透過以下方式聯絡我們：



The following Title VI notice is posted as Car Cards on all FAST Local Buses in the four essential local languages of English and translated into Spanish, Tagalog, and Chinese (traditional):

Title VI Notice FAST is committed to ensuring that no person is excluded from participation in, be denied the benefits of, or be subjected to discrimination under any service, program or activity receiving Federal financial assistance, on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act. For more information on FAST's civil rights programs and the procedures to file a complaint, please contact us:	Notificación del Título VI FAST se compromete a garantizar que en ningún servicio, programa o actividad que reciba asistencia financiera federal se excluya de participar, se nieguen beneficios o se discrimine a ninguna persona por motivos de raza, color o nacionalidad, de conformidad con la protección del Título VI de la Ley de Derechos Civiles. Para obtener más información sobre los programas de derechos civiles de FAST y los procedimientos para presentar una queja, comuníquese con nosotros:	Abiso tungkol sa Title VI Ang FAST ay nakatuon sa pagtiyak na walang sinumang tao ang hindi makakalahok sa, hindi mapagkakalooban ng mga benepisyo ng, o makakaranas ng diskriminasyon sa anumang serbisyo, programa, o aktibidad na nakakatanggap ng pinansyal na tulong mula sa Pederal na pamahalaan, batay sa lahi, kulay, o bansang pinagmulan na pinoprotektahan ng Title VI ng Civil Rights Act. Para sa higit pang impormasyon tungkol sa mga programa para sa mga karapatang sibil ng FAST at mga pamamaraan sa paghahain ng reklamo, mangyaring makipag-ugnayan sa amin sa:	《民權法案》第六章通知 根據《民權法案》第六章的保護內容, FAST承諾確保任何人都不会因為其種族、膚色或國籍而被排除在接受聯邦財務援助的任何服務、計劃或活動之外,或被剝奪福利以及遭受任何歧視。如需瞭解有關FAST民權計劃或投訴程序的更多資訊,請透過以下方式聯絡我們:  
fasttransit.org (707) 434-3800 2000 Cadenasso Drive, Fairfield, CA 94533			
Free language assistance Asistencia gratis en su idioma Libreng tulong para sa wika 免費語言幫助			

rev. 2/04

Title VI Notice

FAST is committed to ensuring that no person is excluded from participation in, be denied the benefits of, or be subjected to discrimination under any service, program or activity receiving Federal financial assistance, on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act.

For more information on FAST's civil rights programs and the procedures to file a complaint, please contact us:

2000 Cadenasso Drive, Fairfield, CA 94533
fasttransit.org | (707) 434-3800



Free language assistance | Asistencia gratis en su idioma
Libreng tulong para sa wika | 免費語言幫助

rev. 2/24

List of Locations Where Title VI Notice Is Posted

FAST's Title VI notice to the public and program information are currently posted at the following locations:

FAIRFIELD

Fairfield City Hall

1000 Webster St.
Fairfield, CA 95616

Fairfield Senior Center

1200 Civic Center Dr. Fairfield, CA 94533

Fairfield Community Center

1000 Kentucky Dr.
Fairfield, CA 94533

Fairfield Transportation Center (FTC)

2000 Cadenasso Dr.
Fairfield, CA 94533

Fairfield (FAST) Website

<http://fasttransit.org/title-vi-information-forms/>

Revenue Service Vehicles

Title VI notices are posted on **ALL** FAST and *FAST Connect/FAST Connect* ADA Service Vehicles.



TITLE VI

Complaint Procedures

The following instructions outline the complaint procedure that must be followed when filing a formal Title VI complaint.

Any person who believes he or she has been discriminated against on the basis of race, color, or national origin by Fairfield (FAST) may file a Title VI complaint by completing and submitting the FAST Title VI Complaint Form. The FAST Title VI Complaint Procedures and Complaint Form may also be found on the FAST website at www.fasttransit.org. FAST investigates complaints received no more than 180 calendar days after the alleged incident. FAST will process complaints that are complete.

Complaints shall be in writing and shall be signed by the complainant and/or the complainant's representative. Complaints shall set forth as fully as possible the facts and circumstances surrounding the alleged discrimination. In the event that a person makes a verbal complaint of discrimination to an officer or employee of FAST, the person shall be interviewed by the Title VI Program Administrator. If necessary, the Title VI Program Administrator will assist the person with completing a written complaint and submitting the written version of the complaint to the person for signature. The complaint shall then be handled according to FAST's investigative procedures as outlined on the following page.

Once a complaint is received, FAST will review it to determine if its office has jurisdiction. Within 10 calendar days, FAST's Title VI Program Administrator will acknowledge, in writing, receipt of the allegation, inform the complainant of action taken or proposed action to process the allegation, and advise the complainant of other avenues of redress available, such as STATEDOT and USDOT.

FAST will advise the California Department of Transportation (STATEDOT) and/or the United States Department of Transportation (USDOT) within 10 calendar days of receipt of the allegations. Generally, the following information will be included in every notification to STATEDOT and/or USDOT:

- a) Name, address, and phone number of the complainant.
- b) Name(s) and address(es) of alleged discriminating official(s).
- c) Basis of complaint (i.e., race, color, national origin).
- d) Date of alleged discriminatory act(s).
- e) Date complaint received by the recipient.
- f) A statement of the complaint.
- g) Other agencies (state, local, or federal) where the complaint has been filed.

- h) An explanation of the actions FAST has taken or proposed to resolve the issue in the complaint.

Within 60 calendar days, the Title VI Program Administrator will conduct an investigation of the allegation and based on the information obtained, will render a recommendation for action in a report of findings to the City of Fairfield's Public Works Director. The complaint should be resolved by informal means whenever possible. Such informal attempts and their results will be summarized in the report of findings.

Within 90 calendar days of receipt of the complaint, the Public Works Director will notify the complainant in writing of the final decision reached, including the proposed disposition of the matter. The notification will advise the complainant of his/her appeal rights with STATEDOT and/or USDOT, if they are dissatisfied with the final decision rendered by FAST. The Title VI Program Administrator will also provide STATEDOT and/or USDOT with a copy of this decision and summary of findings upon completion of the investigation.

A person may also file a complaint directly with the Federal Transit Administration, at FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590.

Contacts for the different Title VI administrative jurisdictions are as follows:

Federal Transit Administration Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor – TCR
1200 New Jersey Ave., SE
Washington, DC 20590

U.S. Department of Transportation Headquarters
Departmental Director of Civil Rights
Office of the Secretary
U.S. Department of Transportation
External Civil Rights Programs Division (S-33)
1200 New Jersey Ave., S.E.
Washington, D.C. 20590
Phone: 202-366-4070, Fax: 202-366-5575, TTY: 202-366-9696

Federal Transit Administration-Region 9
Office of Civil Rights
90 7th Street Suite 15-300
San Francisco, CA 94103
Phone: 415-734-9490

If information regarding these Title VI Complaint Procedures is needed in another language, contact: FAST Title VI Program Administrator at 707-434-3800.



TITLE VI

COMPLAINT FORM

FAST is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. Title VI complaints must be filed within 180 calendar days from the date of the alleged discrimination.

The following information is necessary to assist us in processing your complaint. If you require any assistance in completing this form, please contact the FAST Title VI Program Administrator by calling 707-434-3800. The completed form must be returned to: FAST Title VI Program Administrator, Fairfield Transportation Center, 2000 Cadenasso Drive, Fairfield, CA 94533.

Section I				
Name:				
Address:				
Telephone (Home):			Telephone (Work):	
Electronic Mail Address:				
Accessible Format Requirements?	Large Print		Audio	
	TDD		Other	
Section II				
Are you filing this complaint on your own behalf?			Yes*	No
*If you answered "yes" to this question, go to Section III.				
If not, please supply the name and relationship of the person for whom you are complaining:				
Please explain why you have filed for a third party: _____				
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.			Yes	No
Section III				
I believe the discrimination I experienced was based on (check all that apply): [] Race [] Color [] National Origin				

Date of Alleged Discrimination (Month, Day, Year): _____

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.

Section IV

Have you previously filed a Title VI complaint with this agency?

Yes

No

Section V

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

☐ Yes

☐ No

If yes, check all that apply:

☐ Federal Agency _____

☐ Federal Court _____

☐ State Court _____

☐ State Agency _____

☐ Local Agency _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI

Name of agency complaint is against:

Contact person:

Title:

Telephone:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below:

Signature

Date

Questions Regarding this Form/FAST Title VI Process:

FAST
Title VI Program Administrator
Phone: 707-434-3800
Fax: 707-426-3298
Address: 2000 Cadenasso Drive, Fairfield, CA 94533

OFFICE USE ONLY

DATE RECEIVED:

RECEIVED BY:



TÍTULO VI **FORULARIO DE** **QUEJAS**

FAST se compromete en asegurar a sus empleados la participación y el goce de sus beneficios independientemente de su raza, color u origen nacional en conformidad a la Ley de Derechos Civiles de 1964 y su correspondiente enmienda. Las quejas o demandas referentes en el Título VI de dicha ley deben presentarse en un plazo máximo de 180 días calendario a partir de la fecha de la discriminación alegada.

Necesitamos la información solicitada a continuación a fin de poder ayudarle a procesar su queja o demanda. Si requiere cualquier tipo de ayuda para completar este formulario, póngase en contacto con el Administrador del Programa Título VI llamando al 707-434-3800. El formulario debe entregarse al Administrador del Programa Título VI de FAST, Centro de Transportes de Fairfield, 2000 Cadenasso Drive, Fairfield, CA 94533.

Sección I				
Nombre:				
Dirección:				
Teléfono (Domicilio):			Teléfono (Trabajo):	
Correo electrónico:				
Necesita un formato especial?	Letra grande		Audio	
	TDD (para sordos)		Otros	
Sección II				
¿Está presentando esta reclamación en su nombre?			Sí*	No
*Si su respuesta es afirmativa, diríjase a la Sección III.				
En caso de ser negativa, facilite el nombre y parentesco con la persona por la cual presenta esta reclamación:				
Explique brevemente las razones por las que se ha utilizado una tercera persona: 				
Confirme haber obtenido la autorización de la parte agraviada si está presentando esta reclamación por una tercera persona.			Sí	No

Sección III		
Considero que he sido víctima de una discriminación en base a (selecciones una de las casillas): ☐ Raza ☐ Color ☐ Origen nacional Fecha de la discriminación alegada (mes, día, año): _____ Explique con la mayor claridad posible los hechos acaecidos y el porqué cree que ha sido discriminado. Cite y describa a todas las personas que estaban implicadas. Si fuese posible, indique el nombre y la información de contacto de la(s) persona(s) que lo han discriminado así como los nombres e información de contacto de cualquier testigo. Si necesita más espacio, escriba en el dorso de esta forma. _____ _____		
Sección IV		
¿Ha presentado con anterioridad una queja o demanda con esta agencia conforme al Título VI?	Sí	No
Sección V		
¿Ha presentado esta queja o demanda en otras agencias federales, estatales o locales, o en un tribunal federal o estatal? ☐ Sí ☐ No Si es afirmativo, marque todas las casillas que correspondan: ☐ Agencia federal _____ ☐ Tribunal federal _____ ☐ Agencia estatal _____ ☐ Tribunal estatal _____ ☐ Agencia local _____		
Favor de facilitar a continuación los datos de una persona de contacto en la agencia/tribunal dónde se presentó la queja o demanda.		
Nombre:		
Título:		
Agencia:		
Dirección:		
Teléfono:		
Sección VI		
Nombre de la agencia contra quién se presenta la queja o demanda:		
Persona de contacto:		
Título o puesto:		
Teléfono:		

Puede adjuntar material escrito o cualquier otra información que considere ser relevante a su queja o demanda.

Firme y escriba la fecha a continuación:

Firma

Fecha

Preguntas relacionadas al formulario o proceso de FAST

Título VI:

FAST

Administrador del Programa Título VI

Teléfono: 707-434-3800

Fax: 707-426-3298

Dirección: 2000 Cadenasso Drive, Fairfield, CA 94533

OFFICE USE ONLY

DATE RECEIVED:

RECEIVED BY:



FORM NG REKLAMO NG TITLE VI

Ang FAST ay nangangako sa pagtiyak na walang taong hindi isasama sa paglahok o tatanggihan ng mga benepisyo ng mga serbisyo nito batay sa lahi, kulay, o bansang pinagmulan, ayon sa isinasaad sa Title VI ng Batas ng Mga Karapatang Sibil ng 1964, bilang inamyendahan. Ang mga reklamo ayon sa Title VI ay dapat isampa sa loob ng 180 araw mula sa petsa ng pinaghihinalaang diskriminasyon.

Ang mga sumusunod na impormasyon ay kinakailangan para tulungan kami sa pagproseso ng iyong reklamo. Kung kailangan ninyo ng anumang tulong sa pagkumpleto ng form na ito, mangyaring makipag-ugnayan sa Tagapangasiwa ng Programa ng Title VI sa FAST sa pamamagitan ng pagtawag sa 707-434-3800. Ang nakumpletong form ay dapat ibalik sa: Tagapangasiwa ng Programa ng Title VI sa FAST, Fairfield Transportation Center, 2000 Cadenasso Drive, Fairfield, CA 94533.

Seksyon I				
Pangalan:				
Address:				
Telepono (Bahay):			Telepono (Trabaho):	
Email:				
Kinakailangan ng mga Maaaring Ma-access na Ayos?	Malaking Letra		Audio	
	TDD		Iba pa	
Seksyon II				
Isinasampa ba ninyo ang reklamong ito sa ngalan ninyo?			Oo*	Hindi
*Kung sumagot ng "oo" sa tanong na ito, pumunta sa Seksyon III.				
Kung hindi, mangyaring ibigay ang pangalan at kaugnayan ng tao kung para kanino kayo nagrereklamo:				
Mangyaring ipaliwanag kung bakit kayo nagsampa para sa ikatlong partido:				

Mangyaring kumpirmahin na nakakuha kayo ng pahintulot ng agrabyadong partido kung kayo ay nagsasampa sa ngalan ng ikatlong partido.	Oo	Hindi
Seksyon III		
Naniniwala ako na ang naranasan kong diskriminasyon ay batay sa (lagyan ng check ang lahat ng naaangkop): ☐ Lahi ☐ Kulay ☐ Bansang Pinagmulan Petsa ng Pinaghihinalaang Diskriminasyon (Buwan, Araw, Taon): _____ Malinaw na ipaliwanag hangga't maaari kung ano ang nangyari at kung bakit kayo naniniwala na kayo ay diniskrimina. Ilarawan ang lahat ng naging sangkot na tao. Isama ang pangalan at impormasyon sa pakikipag-ugnayan ng (mga) taong nandiskrimina sa inyo (kung alam) pati rin ang mga pangalan at impormasyon sa pakikipag-ugnayan ng sinumang mga saksi. Kung kailangan pa ng karagdagang espasyo, mangyaring gamitin ang likuran ng form na ito. _____ _____		
Seksyon IV		
Nagsampa ka na ba dati sa ahensiyang ito ng isang reklamo ayon sa Title VI?	Oo	Hindi
Seksyon V		
Isinampa ba ninyo ang reklamong ito sa anumang ibang ahensiya ng Pamahalaan, Estado, o lokal, o sa anumang hukuman ng Pamahalaan o Estado? ☐ Oo ☐ Hindi Kung oo, lagyan ng check ang lahat ng naaangkop: ☐ Ahensiya ng Pamahalaan _____ ☐ Hukuman ng Pamahalaan _____ ☐ Ahensiya ng Estado _____ ☐ Hukuman ng Estado _____ ☐ Lokal na Ahensiya _____ Mangyaring magbigay ng impormasyon tungkol sa isang tao na maaaring kontakin sa ahensiya o hukuman kung saan isinampa ang reklamo. Pangalan: Posisyon: Ahensiya: Address: Telepono:		

Seksyon VI
Pangalan ng ahensiyang inirereklamo:
Taong maaaring kontakin:
Posisyon:
Telepono:

Maaari kayong maglakip ng anumang mga nakasulat na materyales o ibang impormasyon na sa palagay ninyong may kaugnayan sa inyong reklamo.

Kailangan ng pirma at petsa sa ibaba:

Pirma

Petsa

Mga Tanong Hinggil sa Form na ito o Proseso ng FAST para sa Title VI:

FAST

Tagapangasiwa ng Programa ng Title VI

Telepono: 707-434-3800

Fax: 707-426-3298

Address: 2000 Cadenasso Drive, Fairfield, CA 94533

GAGAMITIN LANG NG OPISINA

PETSA NANG MATANGGAP:

TINANGGAP NI/NG:



民權第六章 投訴表

FAST 致力於遵守 1964 年民權法第六章及其修訂案的規定，確保任何人都不會因其種族、膚色或國籍血統而被拒絕參與或享受 FAST 的服務。民權第六章投訴必須在從所指控歧視發生那天算起 180 天之內提交。

下面是協助我們處理您的投訴的必要信息。如果您在填表時需要任何幫助，請致電 707-434-3800 聯絡 FAST 民權第六章項目管理員。填妥的表格必須郵寄到：FAST Title VI Program Administrator, Fair field Transportation Center, 2000 Cadenasso Drive, Fairfield, CA 94533.

第一部分				
姓名：				
地址：				
電話（家庭）：		電話（工作）：		
電子郵件地址：				
需要殘疾人專用格式嗎？	大字體		音頻	
	TDD (聽語障專用設備)		其他	
第二部分				
您是否代表您自己提交投訴？		是*	否	
*如果對這個問題您回答“是”，請直接去第三部分。				
如果不是，請提供您代表投訴的那個人的姓名和與您的關係：				
請解釋為什麼您為第三方投訴：				
如果您代表第三方投訴，請確認您是否已取得受害方的許可。		是	否	
第三部分				
我相信我遭受的歧視是基於（選擇所有適用的原因）：				
[]種族 []膚色 []國籍血統				
所指控歧視發生的日期（月，日，年）：				

盡可能清晰地說明當時發生的事件，以及為什麼您認為自己受到了歧視。描述參與該事件的所有人員。提供歧視您的各個人員的姓名和聯繫信息（如果知道的話），以及任何證人的姓名和聯繫信息。如果需要更多空間填寫，請使用此表的背面。

第四部分

您之前是否曾經向本機構提交過一個民權第六章投訴？

是

否

第五部分

您是否向其他任何聯邦、州或地方機構，或向任何聯邦或州法院提交過該投訴？

☐是 ☐否

如果是，請選擇下列所有適用的：

☐ 聯邦機構

☐ 聯邦法院 ☐ 州機構

☐ 州法院 ☐ 地方機構

請提供在投訴遞交之機構/法院的聯繫人信息。

姓名：

職位：

機構名稱：

地址：

電話：

第六部分

被投訴的機構的名稱：

聯繫人：

職位：

電話：

您可以隨表附上您認為與您的投訴相關的任何書面材料或其他信息。

下面是必須的簽名和日期：

簽名

日期

關於本表格/ FAST 民權第六章投訴過程的問題，請聯絡

FAST

Title VI Program Administrator (民權第六章項目管理)

電話：707-434-3800

傳真：707-426-3298

地址：2000 Cadenasso Drive, Fairfield, CA 94533

僅限辦公室使用

接收日期：

接收人：

Title VI Complaint Procedures on FAST Website

Customers may access Title VI forms and instructions to file a Title VI discrimination complaint on the FAST website, www.fasttransit.org, under **Info/Policies > Title VI Information & Forms**.

Google Translate is also incorporated onto the FAST website to translate all pages and documents into additional languages including the three primary community languages: Spanish, Tagalog, and Chinese (traditional). This feature is also available on mobile devices.

The screenshot shows the FAST website interface. At the top, there is a red banner with the text "For Promotions Click Here". Below this is the FAST logo with the phone number (707) 434-3800. To the right of the logo are two buttons: "Choose Route" and "Select Language". Below these buttons is a navigation menu with links: "Language Assistance", "Getting Around", "Info/Policies", "Jobs", "RFPs/RQs", and "Contact Us". The main content area is titled "Title VI Information & Forms" and contains the following text: "No person in the United States, shall on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." Below this text are three sections: "FAST Title VI Program", "Title VI of the Civil Rights Act of 1964 Notice", and "Title VI Procedures". Each section contains a list of links to various documents, including Spanish, Tagalog, and Chinese translations. The page also includes a "Title VI Complaint Form" section and a "Language Assistance Plan" link.

For Promotions Click Here

FAST
(707) 434-3800

Choose Route | Select Language

Language Assistance Getting Around Info/Policies Jobs RFPs/RQs Contact Us

Title VI Information & Forms

No person in the United States, shall on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

FAST Title VI Program

Title VI of the Civil Rights Act of 1964 Notice

- Title VI Notice – Spanish Translation
- Title VI Notice – Tagalog Translation
- Title VI Notice – Chinese Translation

Title VI Procedures

- Title VI Complaint Procedures – Spanish Translation
- Title VI Complaint Procedures – Tagalog Translation
- Title VI Complaint Procedures – Chinese Translation

Title VI Complaint Form

- Title VI Complaint Form – Spanish Translation
- Title VI Complaint Form – Tagalog Translation
- Title VI Complaint Form – Chinese Translation

Language Assistance Plan



TITLE VI **Internal Review**

Complaint Procedures

This section outlines the internal Title VI complaint procedure that FAST's Title VI Program Administrator will adhere to upon the receipt of a complaint.

FAST shall take any Title VI violation complaint seriously and act quickly to identify, resolve, or remediate any identified issue.

A. Communication with Claimant

It is FAST's intent to communicate with the claimant throughout the Title VI complaint review process, regardless of the outcome of the investigation.

B. Posting of Title VI Complaint Notification

FAST has placed a public Title VI notice on board all buses and public ticket offices in English, Spanish, Tagalog, and Chinese, with free language assistance offered in all safe harbor languages. Additionally, the Title VI notice and complaint form are available on the FAST website, in all safe harbor languages.

C. Receipt of Complaint

There are several ways that Title VI complaints are received:

- Mail – On-board buses and FAST's website currently list instructions on filing a Title VI complaint and provides an address for submitting a Title VI claim. The complaint form is available in all safe harbor languages.
- Online – Individuals can register a Title VI complaint through the FAST customer feedback webpage, which forwards the item to the Title VI Program Administrator for Title VI review.
- Phone – Individuals may also make a complaint by phone by calling the Title VI Program Administrator at (707) 434-3800.

D. Review of Complaint

A complaint must be filed within 180 calendar days of the date the claimant believes the discrimination occurred. Upon receipt of a complaint, the Title VI Program Administrator (PA) reviews the issue to determine if it raises a Title VI concern (i.e. relates to the exclusion from participation in, or denial of benefits of, services on the basis of race, color, national origin, or low-income status). All Title VI Complaint files are kept for a minimum of 10 years.

If it is determined that the claim raises a Title VI issue, a Title VI investigation will be undertaken. Within 15 calendar days, the Title VI PA will send a letter to the individual to notify the claimant that FAST will conduct an investigation of the claim.

If the claim is not related to a Title VI issue, but to other issues, the Title VI PA will forward the complaint to the appropriate department for resolution and will send a letter to the claimant explaining the process within 15 calendar days. Departments that are responsible for the resolution of the claim will be responsible to investigate the issue and respond to the claimant within 30 calendar days from the date the claim was forwarded.

E. Investigating Title VI Claims

The Title VI Program Administrator (PA) shall review the complaint to determine if it raises any Title VI issues, using Federal Transit Administration guidance. The Title VI PA shall complete their review no later than 60 calendar days after the date FAST received the complaint. If more time is required, the Title VI PA shall notify the claimant of the estimated timeframe for completing the review.

If it is found that there is or has been a violation of Title VI, the Title VI PA will identify remediation for consideration by the Transportation Manager and/or Public Works Director. FAST will send a letter to the claimant stating the outcome of the investigation. If a violation exists, the claimant will be advised of any remediation action that is being proposed or undertaken. Additionally, the Title VI PA may recommend improvements to FAST's processes relative to the Title VI Claim. Conversely, if the claim is invalid, erroneous, or does not represent a Title VI violation, the Title VI PA will send a letter to the claimant with their findings.

F. Request for Reconsideration

If the claimant disagrees with the response, they may request reconsideration by submitting the request in writing to the Transportation Manager within 10 calendar days after receipt of the response. The request for reconsideration shall be sufficiently detailed to contain any items the claimant feels were not fully understood by the Title VI PA and/or other staff reviewing the claim. The Transportation Manager will forward the request for reconsideration to the Public Works Director.

The Public Works Director will then review the request for consideration and notify the claimant of their decision either to accept or reject the request for reconsideration within 10 calendar days after receipt of the response. In cases where the Public Works Director agrees to reconsider, the matter shall be returned to the Transportation Manager and Title VI Program Administrator to re-evaluate.

G. Submission of Complaint to the Federal Transit Administration

Claimant may also file a complaint directly with the Federal Transit Administration at the FTA Office of Civil Rights within 180 calendar days of the alleged discrimination at:

Federal Transit Administration
Attention: Title VI Program Coordinator
1200 New Jersey Ave, SE
Washington, DC 20590



Case #	Complainant Name / Address	Date Filed	Basis	Status	Disposition

FAST Public Participation Plan 2024 Update

**Developed: May 2011
Revised: March 2024**



Tiffany Plater
Transportation Technician
FAST
2000 Cadenasso Drive
Fairfield, CA 94533



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1. Introduction

Purpose of This Plan

As part of the Title VI Program update, FAST is bolstering the public participation process by enhancing its strategies for engaging minority and Limited English Proficient (LEP) individuals and communities. This plan provides guidelines for FAST staff to involve the public in FAST's planning efforts to ensure that all groups are represented, and all groups' needs are considered.

FAST is committed to ensuring it provides transportation service fairly, consistently and in the most cost-efficient and appropriate manner. FAST staff will conduct community outreach in preparation for influential projects such as, but not necessarily limited to, schedule changes and major rider updates.

2. Public Participation Process

Approach to Public Participation

The public participation process will be considered at the earliest stages of any FAST project that may have a major impact to the surrounding community, its riders, and potential riders. As projects vary in time and scope, the public participation process may also vary accordingly, including the extent of public participation.

This plan provides two levels of public participation requirements based on the relative size and influence of the project. At the beginning of any project, the Transportation Manager will confer with the Public Works Director to identify which category level best fits the project and staff will develop a participation plan. The levels are as follows:



Level One:

Any routine or minor service adjustments (resulting in a change of less than 25% of route revenue miles, route revenue hours, or ridership on any given route) and short-term capital projects as well as their impact on FAST riders and potential riders should be considered during Level One planning stages. Examples of Level One projects include minor route and service changes, partial service and fare restoration, routine rider surveys, changes to fare media; etc.

Level Two:

Fare changes, major service changes, or larger scale projects are those whose impact on FAST riders and potential riders needs to be clearly assessed during the Level Two developmental or planning stages.

The FAST Fare and Service Change Policy outlines the thresholds for what the City considers a “major” service change, which is identified as any change in FAST and *FAST Connect*) that would add or eliminate more than:

1. Twenty-five percent (25%) or more of the route revenue miles on any individual route; or
2. Twenty-five percent (25%) or more of the route revenue hours on any individual route; or
3. Twenty-five percent (25%) or more of the ridership on any individual route (based on the most recent route survey or sample).

Level Two projects may include fare changes, short range and long-range transportation plans, Comprehensive Operational Analysis, marketing plans, coordination plans, alternative analyses, and studies implementing new services; or public facility construction projects. As many of these projects are conducted by third-party contractors, part of the RFP requirements and criteria for scoring proposals will include developing the project’s public participation process.

Except in the case of a service and/or fare change during a natural disaster or emergency, FAST will adhere to current City of Fairfield fare and/or service change processes. A public hearing will not take place during a natural disaster or emergency, however FAST staff will provide various opportunities for the public to submit comments; via mail, social media/Facebook, Twitter, or the FAST website.

Exemptions

FAST will follow FTA direction when nonstandard events occur. The FTA Title VI Circular 4702.1B states, “Recipients have wide latitude to determine how, when, and how often specific public



participation activities should take place, and which specific measures are most appropriate.” On May 13, 2020, FAST received the following statement from FTA, “In planning post-emergency service changes, a recipient must follow its locally developed public participation plan, and it may revise that plan to employ virtual public involvement techniques.”

In the case of a natural emergency or disaster where FAST would need to implement temporary service/fare changes, these changes will not be categorized as major service changes. Consequently, the aforementioned Title VI public participation processes will not apply. Instead, FAST staff will post information in the form of flyers and notices on all stops, shelters, sale sites, key destinations as well as on social media platforms and the FAST website at least 24 hours prior to the temporary service and/or fare changes.

Case: FAST’s COVID-19 Response

FAST staff implemented a fare and service reduction in March 2020 after Solano County enforced a Shelter in Place order as a result of the global COVID-19 pandemic. Flyers informing the public of these service and fare changes were posted on all bus stops and shelters, the Fairfield Transportation Center, the FAST website, and Facebook platform. Pre-COVID conditions consisted of 31 FAST vehicles operating during peak hours, which was reduced to 16 vehicles during the partial service reduction.

Following the partial fare and service reduction, FAST staff restored partial restoration of service in June 2020. Flyers and notices, including the FAST Language Assistance blurb in the four essential local community languages and three supplemental commuter languages, were posted at all FAST bus stops, on all FAST service vehicles, FAST website, Facebook, and at the Fairfield Transportation Center.

This process followed direction from the Federal Transportation Administration regarding Civil Rights procedures²:

CR2: Are Title VI equity analyses required for emergency service cuts and changes during COVID-19?

A: No. Under [FTA’s Title VI Circular](#) 4702.1B, transit providers that operate 50-or-more fixed route vehicles in peak service and are located in an urbanized area (UZA) with a population

² Federal Transit Administration (2019) *Frequently Asked Questions from FTA Grantees Regarding Coronavirus Disease 2019 (COVID-19)*. Retrieved from <https://www.transit.dot.gov/frequently-asked-questions-fta-grantees-regarding-coronavirus-disease-2019-covid-19>

of 200,000 or more, must perform a service equity analysis whenever they make a major service change. The service equity analysis evaluates the impacts of the proposed service changes on Title VI-protected populations and low-income populations. Temporary service changes in response to an emergency do not rise to the level of a major service change, so a service equity analysis is not required. Similarly, FTA exempts all temporary fare changes enacted as a result of an emergency from the fare equity analysis requirement. However, if a transit agency chooses to make permanent any changes made during an emergency, then the transit agency must perform a service or fare equity analysis.

FTA does expect that all transit agencies take reasonable measures to implement temporary service or fare changes equitably to prevent unintentional discrimination. FTA does not require a transit agency to document this process, get board approval (or in the case of FAST service, City Council approval) prior to implementing changes, or share documentation on the changes with FTA, but FTA recommends that transit agencies document the rationale for specific service reductions, as well as steps taken to ensure equitable reductions in service, in the event someone files a complaint.

Outreach Requirements and Activities

This section outlines the outreach requirements for both project levels (Level One and Level Two), to ensure residents have equal access and opportunity to participate in transportation planning and decision-making. These include varying strategies for soliciting input and engaging various communities.

FAST will continue assessing the language needs of citizens in its service area through its Language Assistance Plan. As another group with limited English proficiency (LEP) reaches the threshold defined by the Safe Harbor Provision, of 5% or 1,000 persons in any LEP language group, FAST will review and update the LEP languages and Language Assistance Plan strategies to engage with non-English speaking populations.



FAST Service Area

Currently, Spanish and Tagalog are the only quantifiable populations within the FAST local service area of Fairfield, that are limited English proficient. Though Chinese (traditional) has not surpassed the Safe Harbor Provision within the FAST local service area, FAST has translated all vital documents into Chinese as instructed by the Federal Transit Administration. The four languages of English, Spanish, Tagalog, and Chinese are considered the four essential local community languages.

Level One:

Minimum Outreach Requirements

“Level One” projects shall present information to the public, and accept comments from the public, in the following ways:

- Public Notices will be prepared for public events. “Notices” may include: posters, social media posts, email blasts, media releases to local papers, or radio announcements.
- Notices will be posted at least two weeks prior to the public event.
- Notices may be posted at FAST offices, on buses and at bus shelters as appropriate, and at key community centers.
- Notices will be posted on FAST’s website at least two weeks prior to the event.
- Public Comments will be accepted via the FAST website, at public outreach events, via email, by mail, and by phone to ensure that all populations have the opportunity to participate.

Additional Outreach Methods to Engage Minority and Limited English Proficient Populations

- In accordance with Appendix B of the FTA Title VI Circular, FAST will include Notification to the Public on all outreach and marketing material with the following statement, “**(707) 434-3800: Free language assistance:**” FAST staff will then provide any free language assistance or translated documents to the customer.
 - For all programs and announcements relating to **FAST service area**, FAST staff will include a “Free Language Assistance” blurb in the four essential local community languages.

- Post Spanish, Tagalog, and/or Chinese language notices on *FAST Connect* and *FAST Connect* ADA paratransit vehicles that have been identified as key routes used by an LEP population and at bus shelters that have been identified as key destinations of LEP populations, if such information exists.
- Develop all public documents in Vietnamese, Hindi, and Korean if directly requested by a customer.
- Post FAST Events on FAST's website in English, Spanish, Tagalog, and Chinese.
 - The FAST website includes a Google Translate feature that will translate all written language.
- Distribute event information to community groups and agencies that work with LEP populations as identified by FAST staff.
- Contract with a third-party language assistance service (i.e. Keylingo) to provide language assistance for customers and callers that are non-English speaking.
- For level one projects, Spanish, Tagalog, and Chinese interpretation or translation at any public meetings or workshop will be considered but not required. If staff identify that an interpretive service may be appropriate or necessary, FAST will ensure non-English language interpretation in additional languages is available.

Level Two:

Minimum Outreach Requirements

"Level Two" projects shall require an individual Public Participation Plan outlining the specific staff effort to provide information to the public during the planning stages of the project. This plan will include a brief outline of specific outreach activities, identify goals and objectives of the public involvement process, and identify specific strategies for outreach activities as appropriate for the type of project. The project-based Public Participation Plan will identify any communities or populations requiring special outreach to ensure residents have the opportunity to access information and make comments regardless of race, religion, age, income, color, national origin, or disability.

The Public Participation Process for "Level Two" projects will, at a minimum, include the requirements of "Level One" projects and then include specific outreach activities appropriate for the particular project, including; public workshops, focus groups, and community and ridership surveys. In the event a public workshop or forum will be held, at least one workshop will be held in the morning and a second in the evening to accommodate varying resident schedules. And as available, public workshop events will be held at central locations close to a bus stop.



Outreach methods to engage minority and limited English proficient populations

“Level Two” projects will use the previously identified strategies to engage minority and LEP populations but may require additional activities depending on the scale and nature of the project. These projects may include:

- Cultivating relationships with community agencies that serve LEP populations.
- Sending notices to Spanish and/or Tagalog language magazines, newspapers, and/or radio stations.
- Attending existing community meetings and gatherings, such as school meetings, farmers markets, faith-based events, and other community activities in order to invite participation from LEP populations who may not attend FAST hosted public events.



summary of Outreach Efforts Made Since 2011 Title VI Submission

FAST Website Features

- **FAST Website** – Includes Google Translate feature that allows visitors to translate all written information into various languages.

Reoccurring outreach locations often include:

- **Paratransit Coordinating Council** – This is a bimonthly meeting to discuss the ADA paratransit services offered by FAST. Other non-paratransit ADA topics related to the FAST may be discussed at the meetings. The Paratransit Coordinating Council meetings are open forum and open to the public.
- **Social Media** – FAST regularly posts information and solicits comments regarding the service through Facebook and Twitter. These services have become a significant source of communication with our community.
- **Homeless Roundtable** – At an outreach event hosted by the Fairfield Police Department in August 2019, FAST staff presented public transportation options and partnerships available to the local homeless. Attendees included over 40 representatives and stakeholders from city, county, state, and federal agencies as well as nonprofits and service providers.

Ad hoc outreach conducted since 2011 includes:

- **2012 FAST Route Restructuring.** FAST sought out public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Newspaper Press Release
 - Posting of Notices
 - Direct flyers distribution to riders
 - Seat Drops
 - Website
 - Facebook
 - Twitter

- Channel 26 (local public access cable channel)
 - Public Outreach Meetings (translation services were available)
 - Individual face to face meetings
 - Briefing of all customer service representatives
 - Meetings with community representatives (e.g. school districts, senior centers, the Paratransit Coordinating Council, community centers)
 - Notices in community's Spanish language magazine
- **2012 East Fairfield Community Based Transportation Plan (CBTP).** The CBTP was developed as a way to better understand the transit needs of the communities that reside in eastern Fairfield. The outreach process included community surveys, stakeholder interviews, stakeholder meetings, community meetings, and focus groups.
- **2014 FAST Fare Restructuring.** FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Public meetings (meetings were held at the Fairfield Community Center, the Fairfield Transportation Center and at the Solano Transportation authority, which is located in Suisun City). Translation services were available at the meetings.
 - Posting of notices
 - Direct flyer distribution to riders
 - Individual face to face meetings
 - Seat drops
 - Facebook
 - Twitter
 - Website
 - Newspaper Press releases
 - Notices in community's Spanish language magazine
- **2018 FAST Fare Restructuring and Route Changes.** FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Public meetings (meetings were held at the Fairfield Community Center, the Fairfield Transportation Center and at the Solano Transportation Authority, which is located in Suisun City). Translation services were available at the meetings.
 - Posting of notices
 - Direct flyer distribution to riders
 - Individual face to face meetings
 - Seat drops
 - Facebook
 - Twitter

- Website
- Newspaper Press releases
- **2020 FAST Short Range Transit Plan.** FAST sought public participation during the draft phase of completing its FY 2021-2030 Short Range Transit Plan (SRTP). Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Public comments received prior to a City Council meeting (meeting held at the Fairfield Unified School District while live recordings streamed on Youtube.com and Fairfield.ca.gov/live).
 - Posting of notice and SRTP draft on Fasttransit.org and at the Fairfield City Hall.
 - Posting of notice on Facebook.com.
- **2020 Partial Restoration of Service and Free Fares.** FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Posting of notices
 - Facebook
 - Twitter
 - Website
- **2021 Comprehensive Operational Analysis (COA).** FAST included a robust public participation plan with AIM Consulting as part of its 2021 Comprehension Operational Analysis that included stakeholder input, public meetings/hearings, interactive online digital website (www.FASTForward2021.com).
 - Public Hearings
 - Virtual Meetings (due to COVID restrictions)
 - Postings
 - Advertisements on buses
 - Website
 - Facebook
 - Twitter
- **2021 SolanoExpress Service Adjustments.** . FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Posting of notices
 - Facebook
 - Twitter
 - Website

- **2022 FAST Service Changes.** FAST held a Public Hearing at the Suisun City Council Chambers in April 2022 regarding reduction of service in Suisun City. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Public Hearing
 - Posting of notices
 - Facebook
 - Twitter
 - Website
- **2022 Reduced Taxi Fare Program.** FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Letters to participants addresses.
 - Facebook
 - Twitter
 - Website
- **January 2023 Service Adjustments.** FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Posting of notices
 - Public Hearings
 - Facebook
 - Twitter
 - Website
- **September 2023 Service Changes and Introduction of Microtransit.** FAST sought public participation during the planning phase of its recent service changes. Consistent with FAST's public participation plan, staff used the following forms of communication:
 - Public Hearing and presentation
 - Posting of notices
 - Facebook
 - Twitter
 - Website
- **2024 FAST Advertisement Redesign.** FAST staff worked with Page Design, a graphic design company, to redesign advertising material at bus shelters throughout Fairfield, including shelters at the Fairfield-Vacaville Hannigan Train Station.
 - Incorporate language assistance blurb where needed.
 - Incorporate more symbols for universal understanding.
 - Promote Transit App services and explain how to utilize services to determine bus arrival times.



Appendix: FAST Translated Documents and Notices

RIDER NOTICE

June 22, 2020

Effective July 6, 2020 Partial Restoration of Service

Updated Schedules Coming Soon

In response to the COVID-19 pandemic and the Solano County Shelter at Home Order, Fairfield and Suisun Transit (FAST) local and SolanoExpress commuter services were reduced.

Go to fasttransit.org or call FAST Dispatch at (707) 422-2877 for updates.

(707) 434-3800 | Free language assistance | Asistencia gratis en su idioma |
Libreng tulong para sa wika | 免費語言幫助 | Hỗ trợ giúp thông dịch miễn phí |
무료 언어 지원 | शुल्क भाषा समर्थन



RIDER UPDATE

August 25, 2020

Free Fares Extended through December 31, 2020

*No fares required on **Local, DART Paratransit, and Local Taxi*** services.*

**Proof of Eligibility Required*

Thank you for being a valued customer!

Questions? Call (707) 434-3800

(707) 434-3800 | Free language assistance | Asistencia gratis en su idioma |
Libreng tulong para sa wika | 免費語言幫助 | Hỗ trợ giúp thông dịch miễn phí |
무료 언어 지원 | शुल्क भाषा समर्थन





Join us for a Virtual Community Meeting

& learn about new proposed changes to the region's bus system!

– PICK YOUR NIGHT & SIGN UP ONLINE –

TUES
JULY 6
5:00–6:30 PM

bit.ly/FastMeeting1

WEDS
JULY 7
5:00–6:30 PM

bit.ly/FastMeeting2

THUR
JULY 8
5:00–6:30 PM

bit.ly/FastMeeting3

Free language assistance • Asistencia gratis en su idioma
Libreng tulong para sa wika • 免費語言幫助
(707) 434-3800 or (707) 422-2877





Let's **FAST** FORWARD  to better transit!



SCAN ME

FILL OUT A SHORT QUESTIONNAIRE & TELL US:

Where you take the bus

How you access transit

What your experience is like

花幾分鐘時間填寫一份簡短的調查問卷，然後告訴我們：
乘坐巴士的地點 如何乘坐公共車 您的體驗如何

MAGLAAN NG ILANG MINUTO PARA PUNUAN ANG ISANG MAIKSING KATANUNGAN AT IPAALAM SA AMIN:

Saan ka sumasakay ng bus

Paano ka nakakagamit ng transit

Ano ang iyong karanasan

TÓMESE UNOS MINUTOS PARA RELLENAR UN BREVE CUESTIONARIO Y DÍGANOS:

Dónde se toma el autobús

Cómo se accede al transporte público

Cómo es su experiencia

If you do not have access to internet, you can call **800-965-7790** to provide feedback.
如果您無法訪問互聯網，可以致電 **800-965-7790** 與我們聯繫，以透過電話提供反饋。
Kung wala kang Internet, tumawag sa amin sa **800-965-7790** upang magbigay ng suhestiyon gamit ang telepono.
Si no tiene acceso a Internet, puede llamarnos al **800-965-7790** para darnos su opinión por teléfono.

www.FASTForward2021.com




SCAN ME



Let's **FAST**  *to better transit!*
FORWARD

FILL OUT A SHORT QUESTIONNAIRE & TELL US:

Where you
take the bus

How you
access transit

What your
experience is like

花幾分鐘時間填寫一份簡短的調查問卷，然後告訴我們：

乘坐巴士的地點

如何乘坐公交車

您的體驗如何

**MAGLAAN NG ILANG MINUTO PARA PUNUAN ANG
ISANG MAIKSING KATANUNGAN AT IPAALAM SA AMIN:**

Saan ka sumasakay
ng bus

Paano ka nakakagamit
ng transit

Ano ang iyong
karanasan

TÓMESE UNOS MINUTOS PARA RELLENAR UN BREVE CUESTIONARIO Y DÍGANOS:

Dónde se toma
el autobús

Cómo se accede
al transporte público

Cómo es su
experiencia

www.FASTForward2021.com

If you do not have access to internet, you can call **800-965-7790** to provide feedback.

如果您無法訪問互聯網，可以致電 **800-965-7790** 與我們聯繫，以通過電話提供反饋。

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Si no tiene acceso a Internet, puede llamarnos al **800-965-7790** para darnos su opinión por teléfono.

[illegible]

53

本地線路時間表 Mga Iskedyul ng Lokal na Ruta		週一至週六運行 Serbisyo mula Lunes hanggang Sabado		
FAST Fairfield Area Transit		FAST Fairfield Area Transit		
1 線路1 Ruta 1 Line 1: Downtown Fairfield to the Airport Line 2: Downtown Fairfield to the Airport Line 3: Downtown Fairfield to the Airport Line 4: Downtown Fairfield to the Airport Line 5: Downtown Fairfield to the Airport		4 Route 4 Ruta 4 Route 4: Downtown Fairfield to the Airport Route 5: Downtown Fairfield to the Airport		
2 線路2 Ruta 2 Line 6: Downtown Fairfield to the Airport Line 7: Downtown Fairfield to the Airport Line 8: Downtown Fairfield to the Airport Line 9: Downtown Fairfield to the Airport Line 10: Downtown Fairfield to the Airport		5 線路5 Ruta 5 Line 11: Downtown Fairfield to the Airport Line 12: Downtown Fairfield to the Airport Line 13: Downtown Fairfield to the Airport Line 14: Downtown Fairfield to the Airport Line 15: Downtown Fairfield to the Airport		
3 線路3 Ruta 3 Line 16: Downtown Fairfield to the Airport Line 17: Downtown Fairfield to the Airport Line 18: Downtown Fairfield to the Airport Line 19: Downtown Fairfield to the Airport Line 20: Downtown Fairfield to the Airport		6 Route 6 Ruta 6 Route 6: Downtown Fairfield to the Airport Route 7: Downtown Fairfield to the Airport Route 8: Downtown Fairfield to the Airport Route 9: Downtown Fairfield to the Airport Route 10: Downtown Fairfield to the Airport		
6 Route 6 Ruta 6 Route 6: Downtown Fairfield to the Airport Route 7: Downtown Fairfield to the Airport Route 8: Downtown Fairfield to the Airport Route 9: Downtown Fairfield to the Airport Route 10: Downtown Fairfield to the Airport		7 線路7 Ruta 7 Line 21: Downtown Fairfield to the Airport Line 22: Downtown Fairfield to the Airport Line 23: Downtown Fairfield to the Airport Line 24: Downtown Fairfield to the Airport Line 25: Downtown Fairfield to the Airport		
8 線路8 Ruta 8 Line 26: Downtown Fairfield to the Airport Line 27: Downtown Fairfield to the Airport Line 28: Downtown Fairfield to the Airport Line 29: Downtown Fairfield to the Airport Line 30: Downtown Fairfield to the Airport		8 線路8 Ruta 8 Line 31: Downtown Fairfield to the Airport Line 32: Downtown Fairfield to the Airport Line 33: Downtown Fairfield to the Airport Line 34: Downtown Fairfield to the Airport Line 35: Downtown Fairfield to the Airport		

RIDER NOTICE



Effective August 1, 2021

Blue Line Schedule

1. Increased service.
2. Transition of service from **Pleasant Hill BART** to **Walnut Creek BART**.

Green Express (GX) Schedule

1. Increased service.
2. Eastbound trips will stop at the **CHP Cordelia Inspection Facility/Weigh Station for an inspection** – REQUIRED BY LAW. Time is built into the schedule to allow for this stop/inspection.

Questions?

Please call the Solano Mobility Call Center at 800-535-6883 / Monday-Friday, 8am-5pm or visit www.solanoexpress.com to view and download the new schedules.

707-434-3800/707-422-2877 | Free language assistance | Asistencia gratis en su idioma |
Libreng tulong para sa wika | 免費語言幫助 | 무료 언어 지원 | Hỗ trợ giúp thông dịch miễn
phí | शल ्क भाषा समर ्थन | бесплатная языковая помощь



Daily Republic - Friday, January 14, 2022

NOTICE OF PUBLIC HEARING ON PROPOSED FAIRFIELD AND SUISUN TRANSIT

(FAST) SERVICE CHANGES FOR APRIL 2, 2022

NOTICE IS HEREBY GIVEN that on Tuesday, February 15, 2022, at 6:30 p.m. at the Suisun City Council Chambers (701 Civic Center Blvd., Suisun City, CA 94585) Fairfield and Suisun Transit (FAST) and Suisun City staff will conduct a public hearing at the regularly scheduled Suisun City Council meeting. The public hearing will provide information for and address upcoming service changes to FAST routes operating in Suisun City. Stay apprised of the Suisun City Council meeting schedule, updates, and the option to attend the Council meeting via Zoom by visiting www.suisun.com/government/city-council/city-council.

FAST bus Route 5 and Route 6 within Suisun City had been scheduled to end on December 31, 2021. However, on December 21, 2021, the City Council of Suisun City approved the extension of the current FAST bus Route 5 and Route 6 operating service within Suisun City through April 1, 2022. Effective April 2, 2022, Route 5 and Route 6 operating service within Suisun City will be significantly reduced and the elimination of Route 5 and Route 6 operating service within Suisun City will be effective January 2, 2023.

Interested parties may provide input on the proposed FAST service changes by submitting written comments and/or speaking at the public hearing. FAST will receive written comments until Monday, February 14, 2022, to include in the public record.

Submit comments: By mail or in person to Fairfield and Suisun Transit, 2000 Cadenasso Drive, Fairfield, CA 94533, by fax to (707) 426-3298, visit www.fasttransit.org and comment under Contacts "Comment Card," or call (707) 434-3800.

Details on the proposed FAST service changes may be obtained online at www.fasttransit.org or by visiting the Fairfield Transportation Center at 2000 Cadenasso Drive in Fairfield.

If information is needed in another language, please contact FAST Administration at 707-434-3800.

Si se necesita esta información en otro idioma, favor de contactar a FAST Administration al 707-434-3800.

如果您需要其他語言的信息資料，請致電 707-434-3800，與FAST行政部門聯絡。

Kung kailangan ng impormasyon sa iba pang wika, pakikontak ang FAST Administration sa 707-434-3800.

DR#00052166

Published: Jan. 14, 2022

Daily Republic - Wednesday, February 9, 2022

**NOTICE OF PUBLIC HEARING ON PROPOSED FAIRFIELD
AND SUISUN TRANSIT (FAST) SERVICE CHANGES FOR APRIL 2, 2022**

NOTICE IS HEREBY GIVEN that on Tuesday, February 15, 2022, at 6:30 p.m. at the Suisun City Council Chambers (701 Civic Center Blvd., Suisun City, CA 94585) Fairfield and Suisun Transit (FAST) and Suisun City staff will conduct a public hearing at the regularly scheduled Suisun City Council meeting. The public hearing will provide information for and address upcoming service changes to FAST routes operating in Suisun City. Stay apprised of the Suisun City Council meeting schedule, updates, and the option to attend the Council meeting via Zoom by visiting www.suisun.com/government/city-council/city-council.

FAST bus Route 5 and Route 6 within Suisun City had been scheduled to end on December 31, 2021. However, on December 21, 2021, the City Council of Suisun City approved the extension of the current FAST bus Route 5 and Route 6 operating service within Suisun City through April 1, 2022. Effective April 2, 2022, Route 5 and Route 6 operating service within Suisun City will be significantly reduced and the elimination of Route 5 and Route 6 operating service within Suisun City will be effective January 2, 2023.

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Details on the proposed FAST service changes may be obtained online at www.fasttransit.org or by visiting the Fairfield Transportation Center at 2000 Cadenasso Drive in Fairfield.

If information is needed in another language, please contact FAST Administration at 707-434-3800.

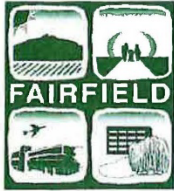
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如果您需要其他語言的信息資料，請致電 707-434-3800，與FAST行政部門聯絡。

Kung kailangan ng impormasyon sa iba pang wika, pakikontak ang FAST Administration sa 707-434-3800.

DR#00052739

Published: Feb. 9, 2022



Home of
Travis Air Force Base

COUNCIL

Mayor

Harry T. Price
707-428-7395

Vice-Mayor

Rick Vaccaro
707-428-6298

Councilmembers

707-428-6298

Pam Bertoni
Catherine Moy
Doris Panduro
Chuck Timm
Scott Tonnesen

City Manager
Stefan T. Chatwin
707-428-7400

City Attorney
Gregory W. Stephaniuk
707-428-7419

City Clerk
Karen L. Raes
707-428-7384

City Treasurer
Amanda Krishnan
707-428-7036

DEPARTMENTS

City Manager's Office
707-428-7400

Community Development
707-428-7461

Finance
707-428-7036

Fire
707-428-7375

Housing Services
707-428-7688

Human Resources
707-428-7394

Parks & Recreation
707-428-7405

Police
707-428-7362

Public Works
707-428-7485

CITY OF FAIRFIELD

Founded 1856

Incorporated December 12, 1983

FAIRFIELD TRANSPORTATION CENTER
2000 CADENASSO DRIVE
FAIRFIELD, CA 94533

PUBLIC WORKS DEPARTMENT
Transportation Division

707-434-3800
FAX: 707-426-3298

10/26/2021

Re: Suisun City's Participation in Fairfield and Suisun Transit's Reduced Fare Taxi Program

Dear Reduced Fare Taxi Program Participant:

At its August 17th council meeting, the Suisun City Council voted to discontinue funding Fairfield and Suisun Transit's (FAST) Reduced Fare Taxi Program. This program will be replaced with a new taxi program operated by the Solano Transportation Authority (STA). This change will become effective **January 1, 2022**. Details about the new program will be sent to you separately by STA.

This letter is to let you know what this decision means for you as a current FAST Reduced Fare Taxi Program participant.

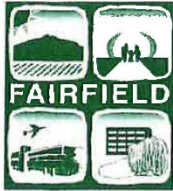
As a resident of Suisun City:

1. **Beginning January 1, 2022**, FAST taxi scrip will no longer be accepted for trips to, from or within Fairfield and Suisun City.
2. **Beginning January 1, 2022**, taxi trips to, from, and within Fairfield will still be available at full fare.
3. You are encouraged to plan ahead and use your FAST taxi scrip by **December 31, 2021**.
4. If you do not use all your taxi scrip by December 31, 2021, you may schedule an appointment and request a refund for remaining taxi scrip you have purchased but do not use. You would be refunded the amount you paid for the taxi scrip, which is half of its face value. Refunds will be processed beginning **January 3, 2022 and continue through January 31, 2022**.

If you have additional questions, please contact FAST's Administrative Office at (707) 434-3800.

Sincerely,

Diane Feinstein
Transportation Manager



CITY OF FAIRFIELD

Founded 1856

Incorporated December 12, 1903

FAIRFIELD TRANSPORTATION CENTER
2000 CADENASSO DRIVE
FAIRFIELD, CA 94533

707-434-3800
FAX: 707-426-3298

Home of
Travis Air Force Base

COUNCIL

Mayor

Harry T. Price
707-426-7335

Vice-Mayor

Rick Vaccaro
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Councilmembers

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707-426-7375

Housing Services
707-426-7688

Human Resources
707-426-7394

Parks & Recreation
707-426-7465

Police
707-426-7362

Public Works
707-426-7485

PUBLIC WORKS DEPARTMENT
Transportation Division

10/26/2021

Re: Upcoming changes to Fairfield and Suisun Transit's Reduced Fare Taxi Program

Dear Reduced Fare Taxi Program Participant:

At its August 17th council meeting, the Suisun City Council voted to discontinue funding Fairfield and Suisun Transit's (FAST) Reduced Fare Taxi Program. This change will become effective **January 1, 2022**.

This letter is to let you know what this decision means for you as a current FAST Reduced Fare Taxi Program participant.

As a resident of Fairfield:

1. **Beginning January 1, 2022**, FAST taxi scrip **will only be accepted** for trips made **within the City of Fairfield**.
2. **Beginning January 1, 2022**, your taxi scrip **will no longer be accepted** for trips **to, from, or within Suisun City**.
3. **Beginning January 1, 2022**, taxi trips to, from, or within Suisun City **will still be available at full fare**.

If you have additional questions, please contact FAST's Administrative Office at (707) 434-3800.

Sincerely,

Diane Feinstein
Transportation Manager



NOTICE OF PUBLIC HEARING

DATE/TIME: FEBRUARY 15, 2022/6:30 P.M.
LOCATION: SUISUN CITY COUNCIL CHAMBERS
(701 CIVIC CENTER BLVD., SUISUN CITY, CA 94585)

NOTICE OF PUBLIC HEARING ON PROPOSED FAIRFIELD AND SUISUN TRANSIT (FAST) SERVICE CHANGES EFFECTIVE APRIL 2, 2022

NOTICE IS HEREBY GIVEN that on Tuesday, February 15, 2022, at 6:30 p.m. at the Suisun City Council Chambers (701 Civic Center Blvd., Suisun City, CA 94585) Fairfield and Suisun Transit (FAST) and Suisun City staff will conduct a public hearing at the regularly scheduled Suisun City Council meeting. The public hearing will provide information for and address upcoming service changes to FAST routes operating in Suisun City. Stay apprised of the Suisun City Council meeting schedule, updates, and the option to attend the Council meeting via *Zoom* by visiting www.suisun.com/government/city-council/city-council.

FAST bus Route 5 and Route 6 within Suisun City had been scheduled to end on December 31, 2021. However, on December 21, 2021, the City Council of Suisun City approved the extension of the current FAST bus Route 5 and Route 6 operating service within Suisun City through April 1, 2022. Effective April 2, 2022, Route 5 and Route 6 operating service within Suisun City will be significantly reduced and the elimination of Route 5 and Route 6 operating service within Suisun City will be effective January 2, 2023.

Interested parties may provide input on the proposed FAST service changes by submitting written comments and/or speaking at the public hearing. Comments may also be submitted by mail or in person to Fairfield and Suisun Transit, 2000 Cadenasso Drive, Fairfield, CA 94533, by fax to (707) 426-3298, visit www.fasttransit.org and comment under Contacts "Comment Card," or by calling (707) 434-3800. FAST will receive written comments until **Monday, February 14, 2022**, to include in the public record.

Details on the proposed FAST service changes may be obtained online at www.fasttransit.org or by visiting the Fairfield Transportation Center at 2000 Cadenasso Drive in Fairfield.

(707) 434-3800 | Free language assistance | Asistencia gratis en su idioma |
Libreng tulong para sa wika | 免費語言幫助

Posted: 01/14/2022

RIDER NOTICE



SCHEDULES EFFECTIVE APRIL 2, 2022

(Approved by Suisun City Council February 15, 2022)

5 Route 5 Weekdays

Leave Fairfield Transportation Center	Suisun-Fairfield Train Station	Driftwood Dr./Josiah Cir.	Arrive Suisun City Senior Center	Leave Suisun City Senior Center	Driftwood Dr./Josiah Cir.	Suisun-Fairfield Train Station	Arrive Fairfield Transportation Center
EASTBOUND				WESTBOUND			
—	—	—	—	6:31	6:40	6:43	6:54
7:00	7:14	7:18	7:27	7:31	7:40	7:43	7:54
8:00	8:14	8:18	8:27	8:31	8:40	8:43	8:54
9:00	9:14	9:18	9:27	9:31	9:40	9:43	9:54
—	—	—	—	—	—	—	—
—	—	—	—	12:31	12:40	12:43	12:54
—	—	—	—	—	—	—	—
2:00	2:14	2:18	2:27	2:31	2:40	2:43	2:54
3:00	3:14	3:18	3:27	3:31	3:40	3:43	3:54
4:00	4:14	4:18	4:27	4:31	4:40	4:43	4:54
5:00	5:14	5:18	5:27	5:31	5:40	5:43	5:54
6:00	6:14	6:18	6:27	6:31	6:40	6:43	6:54

AM Hours • PM Hours

No Saturday Service

6 Route 6 Weekdays

Leave Solano Town Center	Fairfield Civic Center	Suisun City Senior Center	Bella Vista Dr./Ventura Way	Suisun City Walmart	Arrive Fairfield Civic Center	Leave Fairfield Civic Center	Lowell Ranch Pkwy.	Suisun City Walmart	Bella Vista Dr./Ventura Way	Suisun City Senior Center	Fairfield Civic Center	Arrive Solano Town Center
EASTBOUND						WESTBOUND						
—	—	6:40	6:48	6:52	6:58	7:01	7:05	7:07	7:16	7:29	7:33	—
7:00	7:05	7:25	7:33	7:37	7:43	7:46	7:50	7:52	8:01	8:14	8:18	—
7:45	7:50	8:10	—	—	—	—	—	—	8:16	8:29	8:33	—
8:45	8:50	9:10	—	—	—	—	—	—	9:16	9:29	9:33	—
9:45	9:50	10:10	—	—	—	—	—	—	10:16	10:29	10:33	—
10:45	10:50	11:10	—	—	—	—	—	—	11:16	11:29	11:33	—
11:15	11:20	11:40	11:48	11:52	11:58	12:01	12:05	12:07	12:16*	—	—	—
11:45	11:50	12:10	—	—	—	—	—	—	12:16	12:29	12:33	—
12:45	12:50	13:10	—	—	—	—	—	—	1:16	1:29	1:33	—
1:45	1:50	2:10	—	—	—	—	—	—	2:16	2:29	2:33	—
2:45	2:50	3:10	—	—	—	—	—	—	3:16	3:29	3:33	—
3:45	3:50	4:10	4:18	4:22	4:28	4:31	4:35	4:37	4:46	4:59	5:03	—
4:30	4:35	4:55	5:03	5:07	5:13	5:16	5:20	5:22	5:31	5:44	5:48	—
5:15	5:20	5:40	—	—	—	—	—	—	5:46	5:59	6:03	—
6:15	6:20	6:40	6:48	6:52	6:58	7:01	7:05	7:07	7:16	7:29	7:33	—

*Route 6 ends service and becomes Route 5 at 12:31 pm, traveling to Fairfield Transportation Center

AM Hours • PM Hours

6 Route 6 Saturday

Leave Solano Town Center	Fairfield Civic Center	Arrive Suisun City Senior Center	Leave Suisun City Senior Center	Fairfield Civic Center	Arrive Solano Town Center
EASTBOUND			WESTBOUND		
—	—	—	9:15	9:28	9:32
9:45	9:52	10:09	10:15	10:28	10:32
10:45	10:52	11:09	11:15	11:28	11:32
11:45	11:52	12:09	12:15	12:28	12:32
12:45	12:52	1:09	1:15	1:28	1:32
1:45	1:52	2:09	2:15	2:28	2:32
2:45	2:52	3:09	3:15	3:28	3:32
3:45	3:52	4:09	4:15	4:28	4:32

AM Saturday Hours • PM Saturday Hours

View route maps at
www.fasttransit.org

Questions? Call (707) 434-3800

Free language assistance | Asistencia gratis en su idioma | Libreng tulong para sa wika | 免費語言幫助

Posted Date: 02/28/2022

RIDER NOTICE



Upcoming Local Schedule Changes

Effective August 6, 2022

- Route 4: Eliminating Saturday service
- Route 7: Adding 30-minute frequency 7 am – 1 pm
- Routes 1, 2, 5, & 8: Making minor revisions

Visit www.fasttransit.org to view new schedules

Questions? Call (707) 434-3800 or (707) 422-2877



fasttransit.org

Free language assistance | Asistencia gratis en su idioma | Libreng tulong para sa wika | 免費語言幫助

Welcome to Fairfield and Suisun Transit (FAST)



H&S is the local transit system for the City of Fairfield and Suisun City. H&S also operates the Solano Express, Green Express and Lifeline.

* Values are calculated on the current DGT loan from origin CC minus loans where they are issued, and are not valid on the route from which they are issued. Therefore valid on FOST and outside only.

Holidays (No Service)	Holidays (Full-Service Available)
New Year's Eve	Martin Luther King, Jr. Day
Memorial Day	Fireside Day
Independence Day	Senior Day
Labor Day	
Thanksgiving Day	
Christmas Day	

³AST es el sistema de transporte local de las ciudades de Fairfield y Solon. AST también opera la línea Solon Express, la línea rápida Venice y la línea Azul.

El precio de los transponders se calcula en base en la tarifa local actual de F&T y estos expiran 60 minutos después de haber sido recibidos y no son válidos en la ruta de salida que llevan al puerto. Las implementaciones de los en el servicio local F&T, en la zona.

[illegible]

Local Route Map | Mapa de la ruta local



Fares & Passes

Fares & Passes	ADULT	YOUTH	SENIOR
USF Local Crab Fare	\$14.75	\$8.50	\$3.00
USF Local 131 - Any Fare	\$26.00	\$16.00	\$10.00
USF Local 131-B of Pass	\$17.00	\$10.00	\$5.00

For more information, contact the USF Office of Student Services at 352-241-1234 or visit www.usf.edu/student-services.

Adult: Ages 18-51

[illegible]

para chegar a 25% para os Estados Unidos.

Tarifas & Pases

Tariffas & Dates	ADULTS	TEENS & JUVENILE
8AM - Sunrise on the River	\$175	\$150
8AM - Sunrise on the River	\$200	\$180
8AM - Sunrise on the River	\$150	\$130

Prices include the use of the river for fishing and the use of the river for fishing. Prices are subject to change without notice.

La clasificación se basa en la edad de los niños, en la cual se ha establecido la distribución con fotografía y genio y con grad s.

- artículo de la Constitución de México que trata con integralidad
- artículo de la Ley de Migración para el DF de 1961
- artículo de la Constitución de Europa y Regional (Regional Bank) Comercio, B.O.
- artículo de la Constitución de México que trata con integralidad
- artículo de la Ley de Migración para el DF de 1961

* registro de plusas para personas con discapacidad del Departamento de Niños, Adolescentes y Jóvenes.

Info: Il sito dell'ente pubblico che ha dato il via al progetto è www.italy.gov.it. Le informazioni sono anche disponibili su un sito dedicato al progetto su www.italy.gov.it.

Purchase your FAST passes at the following location:

Compre sus gases del TAST en los siguientes lugares:

Fairfield City Hall	Salem City Hall
600 Commercial St.	701 East Center Blvd.
Salem, OR 97301	Salem, OR 97301

[illegible]

Circle 6 on compressed contactless payment system
RST local and Seamus Express cover city routes. 5.00



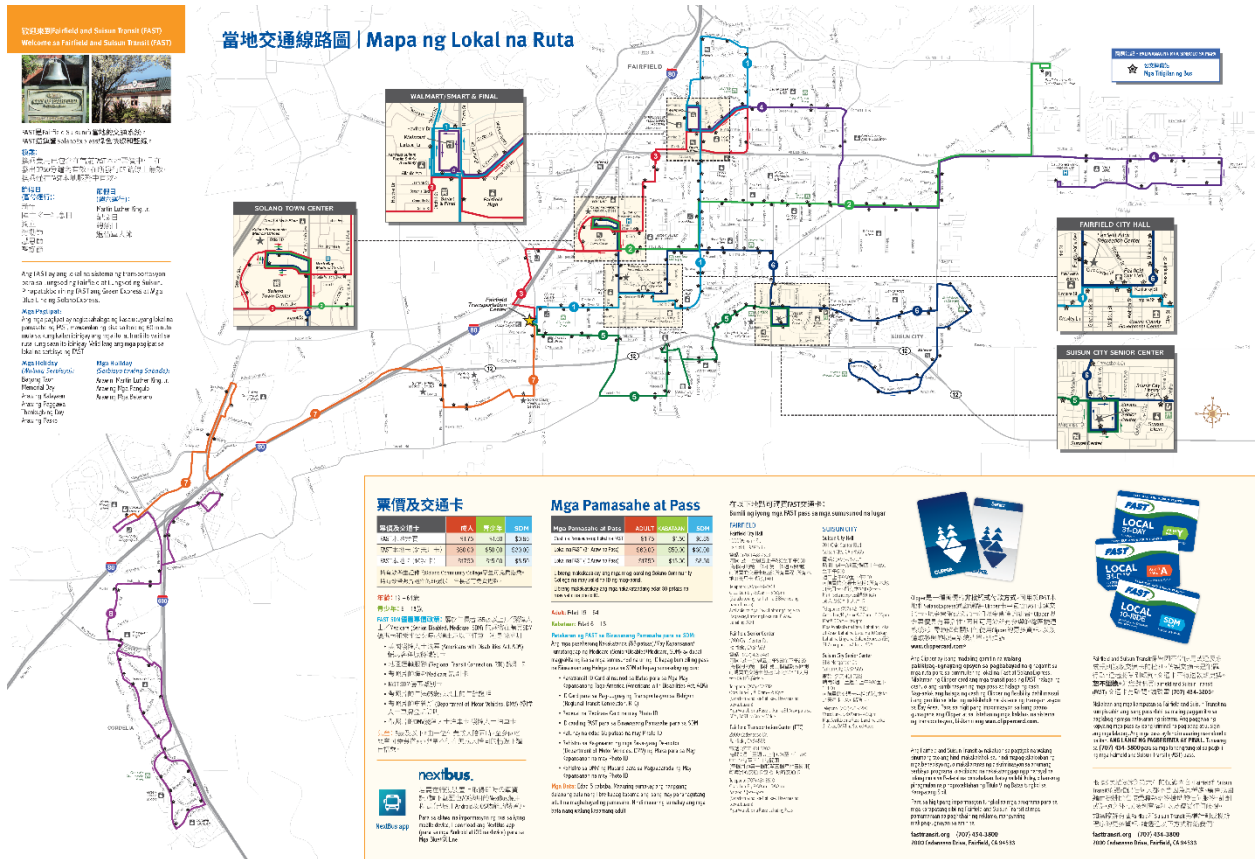
La Jolla and Suburban branch reserves the right to

system also reproduces of pieces as a critical effect and a release, and he presented. Please in accordance with the following: ALL SALES ARE FINAL. Call (303) 434-3400 for more information regarding the system and the release.

la "find and Sustain" (trovare e conservare) si deve che co-
stantemente si ponga per primo il bene dell'ecosistema,
e, nel momento di bisogno del sistema, si prenda
ogni precauzione per non comprometterlo.

Mo'at, retribuição moralizada de papéis. TODAS AS VIRTUDES SÃO DEFINITIVAS. (Barrow [2007] 434-3).
Jogo estrutural moralizado com a intenção de pagar de Fritschel and Simon Trunk (1967).

63





**NOTICE OF PUBLIC HEARING ON PROPOSED
FAIRFIELD AND SUISUN TRANSIT (FAST) LOCAL SERVICE/FARE CHANGES 2023**

NOTICE IS HEREBY GIVEN that on Tuesday, September 6, 2022, at 6:00 p.m., at the Fairfield City Council Chambers, located at 1000 Webster Street, Fairfield, California, a public hearing will be conducted by the City Council regarding proposed changes to FAST's local service/fares developed through completing a Comprehensive Operational Analysis (COA) called *FAST Forward*. The public hearing will provide information for and address proposed local service/fare changes to FAST's local system prior to review and adoption by City Council in accordance with the 2015 FAST Fare and Service Change Policy.

FAST Forward major recommendations include: 1) Continue fixed route in areas with proven high ridership (current Routes 1, 3, 6); 2) implement a new service mode called microtransit to replace fixed route in areas where it will be eliminated; 3) increase existing citywide transportation coverage through microtransit; 4) replace paratransit services (DART) with citywide microtransit; and 5) increase transit fares and add a microtransit fare (e.g., \$.25 from \$1.75 to \$2 for an adult single ride trip) effective February 1, 2023. These recommendations would be implemented in two phases: Phase I would be implemented in February 2023, and Phase II would be implemented in July/August 2023.

Details on the proposed FAST local service/fare changes may be obtained online at www.fasttransit.org or by visiting the Fairfield Transportation Center at 2000 Cadenasso Drive, Fairfield.

Interested parties may provide input on the proposed FAST local service/fare changes by submitting written comments and/or speaking at the public hearing. To participate in Fairfield City Council meetings via Zoom, visit www.fairfield.ca.gov/government/city-council/city-council-meetings for details.

Submit comments by Thursday, September 1, 2022: By mail or in person to Fairfield and Suisun Transit, 2000 Cadenasso Drive, Fairfield, CA 94533, by fax to (707) 426-3298, visit www.fasttransit.org and comment under Contacts "Comment Card," or call (707) 434-3800.

If information is needed in another language, please contact FAST Administration at 707-434-3800.

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如果您需要其他語言的信息資料，請致電 707-434-3800，與FAST行政部門聯絡。

Kung kailangan ng impormasyon sa iba pang wika, pakikontak ang FAST Administration sa 707-434-3800.

A blue banner with a green wavy bottom edge. It contains the FAST logo and the text "RIDER NOTICE" in white, bold, sans-serif capital letters.

FAST RIDER NOTICE

EFFECTIVE
JANUARY 1, 2023

- **Route 5 is eliminated**
- **Route 6 will no longer operate in Suisun City**

Questions? Please call (707) 434-3800.

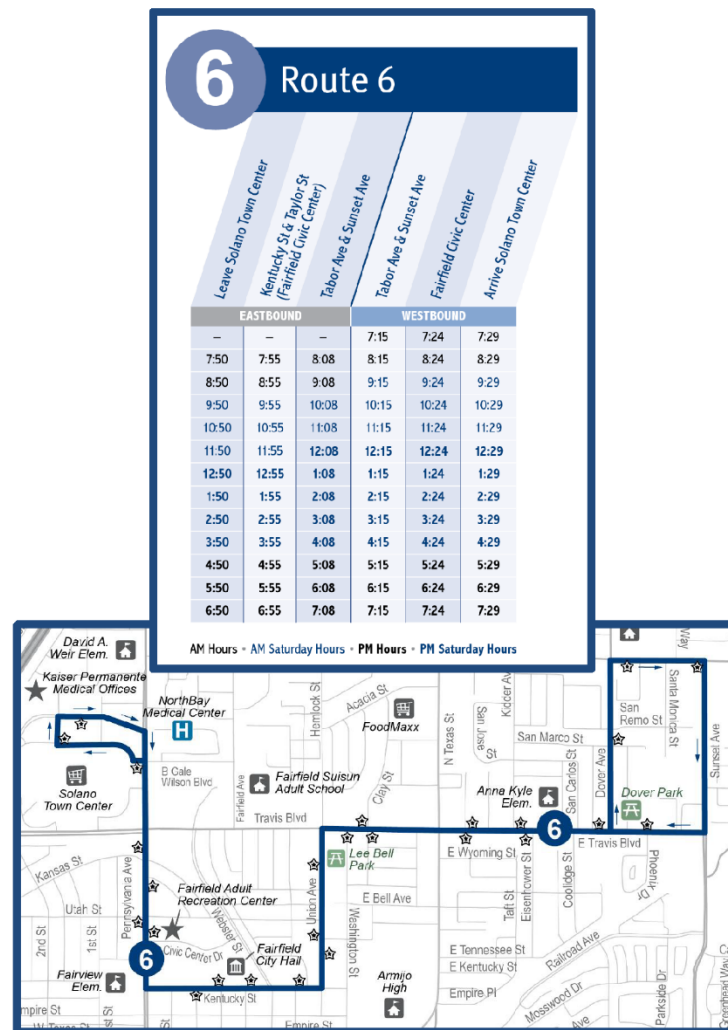
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fasttransit.org

Posted: 12/01/22

FAST RIDER NOTICE

EFFECTIVE JANUARY 2, 2023



Questions? Call (707) 434-3800 or (707) 422-2877

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Download the Transit App for real-time bus information



A salmon swims in Putah Creek near Winters in 2022.

DWR fish studies funded by State Water Contractors

DAILY REPUBLIC STAFF
DREYER@DAILYREPUBLIC.NET

FAIRFIELD — Six research projects on endangered or threatened fish species have been funded through a partnership between the state Department of Water Resources and the State Water Contractors.

The contractors put up \$4 million for the studies. "These awards are an exciting milestone for the (State Water Contractors) and the SWC's Science Program. The projects are funding will explore new lines of research and help fill in critical knowledge gaps to improve management of both water supply and ecosystem health," Darcy Austin, science manager for the State Water Contractors, said in a statement.

The projects include a University of California, Davis researcher's look into the effects of pesticide mixtures on juvenile Chinook salmon in the Delta.

"The purpose of this project is to assess the variation in pesticide bioaccumulation and resulting biological effects in Chinook salmon through their out-migration routes. We expect that concentrations of three commonly detected pesticides (DDE, DDT, and heptachlor epoxide) in juvenile Chinook salmon will differ spatially and temporally in the Delta due to variation in factors such as land use, fish diet and magnitude and timing of flood events during the salmon rearing season," Richard Connon, principal investigator at UC Davis, said in a statement.

"By enhancing our understanding of the relationship between contaminant bioaccumulation and effects in juvenile salmonids, the proposed research will enable a predictive assessment of the likelihood of Delta pesticide loadings to cause negative individual-level

effects and population declines. Results of the proposed study will provide a framework for evaluation of habitat restoration efforts through an improved understanding of how risks and effects of bioaccumulated pesticides in juvenile Chinook salmon vary across habitats in the Delta, including reconstructed floodplain rearing habitats," Connon added.

Another project, through San Francisco State University, is looking to create a model to predict and manage river temperatures for salmon under current and future climates.

"The overarching question we aim to answer is: How does understanding the mechanisms about how rivers warm and cool help us to make decisions based on the best available science to sustain cool temperatures for salmon under a warming climate? We will further develop a model that will not only accurately predict river water temperature but also understand the mechanisms by which

See Fish, Page A4

Children's Party a hit with kids at Vacaville Museum

SUSAN HEND
SHULMAN@DAILYREPUBLIC.NET

VACAVILLE — The courtyard at the Vacaville Museum rang with the sound of children's laughter. A youngster ran to his mother with a camouflage hat, complete with fronds and leaves.

For 35 years, the annual Children's Party has drawn local children to the museum for a few hours of fun, arts, crafts, games and more.

It's really about introducing a museum to kids, so they know that it is more than just exhibits," said Terry Keate, chair for the Vacaville Museum Children's Party.

It has been four years since they were able to host the event.

"We couldn't because of Covid restrictions, and then we had problems with the trees," she said.

All of that was resolved Thursday with a packed courtyard. Keate said they sold 150 tickets.

The event once again was sponsored by the Vacaville Fire Department, IAF Local #350. They are wonderful in helping us offset the costs," Keate said.

Children got to see a



Giovanni Sittenger has his face painted at the Vacaville Museum Gullid Children's Party, Thursday.

clown making balloon characters, participate in lots of arts and crafts, make a cacao hat, eat hot dogs and popcorn.

Mother Keate sat in a rocking chair and read stories to children. Other children played bean bag toss and won prizes. The day was geared toward 3- to 9-year-olds who might want a face painted or to pick up free books from the Solano County Friends of the Library.

The CHF came with bright orange bicycle helmets, which they filled to each child's head.

Brittney Burton, of Vacaville, brought her two children, Simon, 2, and daughter Loralei, 7, for an afternoon of fun.

She waited in line for Simon to get a riding helmet.

"The favorite thing so far was making the necklaces," she said. "That kept everybody happy for a long while."

Vacaville, and her brother James, 8, were both having a great time and won toys at the bean toss.

Friend Hannah Brenson, 8, of Vacaville, said she was having a fun time.

"I am glad it's not hot today," Brenson said.

The return to normal activities is thrilling for everyone. The Vacaville Museum will be having lots of family fun activities for the rest of the year. To learn more go to www.vacavillemuseum.org.

Ellie Petersen, 6, of

Wrecking yard proposal tabled, again

DAILY REPUBLIC STAFF
DREYER@DAILYREPUBLIC.NET

FAIRFIELD — A public hearing on a proposed wrecking yard on Midway Road south of Dixon was postponed on Thursday.

Solano County Planning Manager Allen Calder, sitting as the zoning administrator, did approve a minor subdi-

vision that divides an existing 10-acre parcel into lots of about 5.01 acres and 5 acres, along Kilbuck Road and the McElroy Lane, a half-mile north of Vacaville, the staff reported. The land is zoned Rural Residential with a 2.5-acre minimum. The applicants and property owners are Julie and Martin Griffin.

The slightly larger of the two parcels has the existing development, while the second parcel identifies an adequate building site, water well, primary and secondary septic areas, and driveway. Access to this lot would be provided off De Mello Lane," the staff report states.

This is the second con-

tinuation on the junkyard/wrecking yard project proposed for 39 acres at 6734 Midway Road, about 1 mile south of Dixon.

The existing structures are proposed to be removed and three other structures built: a 2,250-square-foot, three-sided motorcycle building for inspections of vehicles

See Yard, Page A4

NOTICE OF PUBLIC HEARING ON PROPOSED FAST CONNECT MICROTRANSIT FARES EFFECTIVE SEPTEMBER 5, 2023

NOTICE IS HEREBY GIVEN that on Tuesday, September 5, 2023, at 6 p.m., at the Fairfield City Council Chambers, located at 1000 Webster Street, Fairfield, California, a public hearing will be conducted by the City Council regarding proposed changes to the FAST Connect on-demand microtransit service. The public hearing will address proposed fare changes to FAST Connect effective September 5, 2023, prior to review and adoption by City Council in accordance with the 2015 FAST Fare and Service Change Policy.

At its September 6, 2022 meeting, the Fairfield City Council approved FAST Connect fares at \$2 for all riders. Now it is proposed FAST Connect on-demand fares mirror FAST fixed route to allow riders using a Clipper Card to easily transfer and use both on-demand and fixed route services. FAST Connect single-ride fares would decrease from \$2 to \$1.75 for Youth and from \$2 to \$1 for Senior/Disabled/Medicare (SDM) riders. A 31-day pass would decrease from \$80 for all riders to \$70 for Youth and \$40 for SDM riders. Fares would not change for Adult riders. Riders, 80 years and older, would be able to use FAST and FAST Connect services for free with an approved ID.

FAST Connect on-demand fares would be as follows:

PROPOSED FAST CONNECT FARES Effective September 5, 2023			
	ADULT*	YOUTH	SDM REDUCED*
Cash Fare (Single Ride Fare)	\$2	\$1.75	\$1
31-Day Pass	\$80	\$70	\$40

*Riders, 80 years and older, ride free with approved ID

Submit comments by **Tuesday, September 5, 2023**: By mail or in person to FAST Administration, 2000 Cadenasso Drive, Fairfield, CA 94533, by fax to (707) 426-3298, visit www.fasttransit.org and comment under Contacts "Comment Card," or call (707) 434-3800.

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Top the Cops program honors Jerriod Mack again

DAILY REPUBLIC
DREYER@DAILYREPUBLIC.NET

FAIRFIELD — Fairfield Police Officer Jerriod Mack took home the Top the Cops Best Officer Reaction Time Award at the Sonoma Raceway during the National Hot Rod Association event on July 30.

The Top the Cops program is a partnership uniting law enforcement officers and young drivers through a common interest: drag racing. The program, which includes an educational component, encourages young people to be responsible while promoting positive and safe activities.

In a controlled racing environment, police officers and young drivers simultaneously race against each other and learn about traffic safety.

Slurry seal project begins in Suisun; done in Vacaville

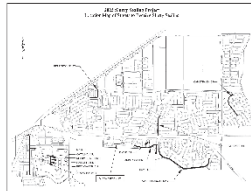
DAILY REPUBLIC STAFF
LOS ANGELES TIMES/GETTY

SUISUN CITY The 2023 Slurry Seal Project should begin Monday and run the full week.

Those living within the sections of road receiving the slurry have received a notice from the contractor with details and the planned construction schedule.

A map of affected streets can be viewed at www.suisun.com/files/sharedassets/outstanding-departments/public-works/documents/2023-slurry-sealing-project.pdf.

The city of Vacaville recently announced resurfacing activities for the 2023 Slurry Seal Project are done. More than 26 lane miles were covered.



The 2023 Slurry Seal Project map for Suisun City.

Expect delays as maintenance work gets underway at East Tabor, Sunset

DAILY REPUBLIC STAFF
LOS ANGELES TIMES/GETTY

FAIRFIELD — Roadway maintenance will start on Monday on East Tabor Avenue and Sunset Avenue, with prep work from these locations prior to Monday may be towed out of the construction area, at the owner's expense.

Motorists utilizing these streets should expect significant delays, and are advised to avoid these areas, if possible, or allow for additional commute time.

Parking at locations adjacent to the work

site will be prohibited during this time.

"No parking" signs have been posted in barricades in anticipation of the work. Vehicles not removed from these locations prior to Monday may be towed out of the construction area, at the owner's expense.

Emergency vehicles will still be able across the area during construction.

Speed

From Page A1

limit would be reduced from the current 55 miles per hour speed limit.

Along North Orchard Avenue, where the adopted speed limit is 30 mph, would decrease to 25 mph.

On Midway Road the adopted speed limit will increase from 35 mph to 50 mph.

The estimated cost to replace the existing speed limit signs where the speed limit is proposed to be changed is \$5,585 and will be funded through the Public Works Maintenance Division, Traffic Safety budget.

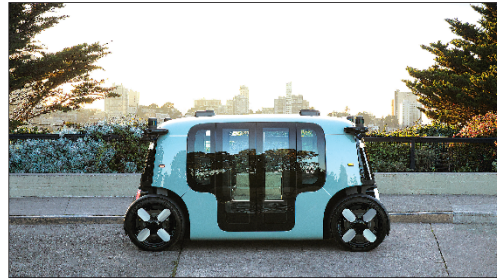
Sections of Hickory Lane, Crescent Drive, Grassland Drive, North Village Parkway, Aldridge Road, Quinn Road, Cherry Glen Road, Horseshoe Drive, McMurtry Lane, Vander Road and Whispering Ridge will have their speed reduced from 55 mph to as low as 30 mph.

A portion of Midway Road may go from 45 mph to 50 mph. A section of North Orchard could go from 30 mph to 25 mph.

The meeting begins at 6 p.m. at 650 Merchant St. The complete agenda can be found at www.ci.vacaville.ca.us/government/agendas-and-minutes.



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CALL 707-427-5789.



Zoox announced its fully autonomous robotaxis have been driving on public roads in Las Vegas since mid-June.

After disturbing week for Cruise robotaxis, state applies brakes

TRISTAN COOPER/AGENCY

It was a week of robotaxi mayhem in San Francisco for the Cruise driverless car company — by turns bizarre, comic and alarming.

As a result, the California Department of Motor Vehicles said Friday it's investigating "recent concerning incidents" involving Cruise vehicles while tapping the brakes on the company's ambitious expansion plans.

The DMV didn't say which incidents it's probing, but over a seven-day period the events included:

■ The bizarre, when a group of Cruise robotaxis drove together into the city's North Beach district on the night of Aug. 11, froze in place, sat for 15 minutes blocking an intersection, then drove on. Cruise blamed cellphone service.

■ The comic, when a Cruise robotaxi ignored construction signs on

Tuesday and headed into a stretch of cement. Stuck in the wet slick, it was removed later by workers dispatched by Cruise.

■ The alarming, when a Cruise robotaxi entered an intersection on a green light even as a fast-moving fire truck, lights flashing and siren blaring, approached. The truck struck the car, occupied by one passenger, who was transported to a hospital. Cruise said the passenger sustained "what we believe are non-severe injuries."

The day after the injury crash, the DMV announced its investigation and said Cruise agreed to halve the size of its fleet, to 50 robotaxis during the day and 150 at night. In a prepared statement, Cruise said it looks forward to working with the DMV and posted its version of events online.

The company plans to repopulate the city with thousands of robotaxis. Another company,

Waymo, has similar plans. Cruise is owned by General Motors, Waymo by Alphabet, parent company of Google.

The DMV did not say how long its investigation might take. Another DMV investigation, into whether Tesla falsely advertises its driver-assist technology as "Full Self-Driving," has been ongoing for two years and three months.

The latest robotaxi incidents occurred on the heels of a controversial California Public Utilities Commission vote Aug. 10 to approve massive expansion of robotaxis in San Francisco.

State legislators are becoming fed up with the state of driverless vehicle regulation in California. A bill is moving through the Legislature that would require human safety drivers in driverless trucks for at least the next five years. State Sen. Lena Gonzalez has expressed concern about the way the DMV regu-

lates Tesla safety.

DMV Director Steve Gordon, a former Silicon Valley executive, was appointed to the post by Gov. Gavin Newsom.

Meanwhile, city officials in San Francisco, Los Angeles and Santa Monica and elsewhere are frustrated at how little control they have over robotaxi deployment in their cities.

The CPUC voted 3-1 to approve robotaxi expansion. The no vote was cast by Governor Steve Gordon, a former Silicon Valley executive, was appointed to the post by Gov. Gavin Newsom.

All five members of the CPUC were appointed by Newsom. Newsom's office declined to comment.

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FAST ROLLS OUT MICROTRANSIT

Effective September 5, 2023

**WHAT'S
GOING...**

ROUTE 2

ROUTE 4

ROUTE 8

FAST
CONNECT

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ON-DEMAND MICROTRANSIT ZONES*:

Cordelia/Green Valley
Northeast Fairfield

**Same cost as Fixed Route!*

8 Tripper

School days only



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FAST UNVEILS **FAST CONNECT**

On-demand microtransit service
that replaces:

Route 2
Route 4
Route 8



ON-DEMAND MICROTRANSIT ZONES*:

Cordelia/Green Valley
Northeast Fairfield

*Same cost as Fixed Route!

8 Tripper

School days only

Download "Ride Pingo" app
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NOTICE OF PUBLIC HEARING ON PROPOSED FAST LOCAL SERVICE/FARE CHANGES 2023

DATE/TIME: SEPTEMBER 6, 2022, 6:00 P.M.

**LOCATION: CITY OF FAIRFIELD COUNCIL CHAMBERS
1000 WEBSTER STREET, FAIRFIELD, CA**

**DETAILS OF PROPOSED LOCAL SERVICE/FARE CHANGES ARE AVAILABLE ONLINE
AT WWW.FASTTRANSIT.ORG OR BY VISITING THE FAIRFIELD TRANSPORTATION
CENTER AT 2000 CADENASSO DRIVE, FAIRFIELD**



Please attend Public Hearing or submit comments (by September 1, 2022): By mail or in person to Fairfield and Suisun Transit, 2000 Cadenasso Drive, Fairfield, CA 94533, by fax to (707) 426-3298, visit www.fasttransit.org and comment under Contacts "Comment Card," or call (707) 434-3800. To participate in Fairfield City Council meetings via Zoom visit www.fairfield.ca.gov/government/city-council/city-council-meetings for details.

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FAST Language Assistance Plan 2024 Update

**Developed: May 2011
Revised: March 2024**



FAST
2000 Cadenasso Drive
Fairfield, CA 94533



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1. Introduction

The FAST Language Assistance Plan 2020 Update was developed during the process of preparing FAST's Title VI Program to ensure that FAST services are accessible to Limited English Proficient (LEP) individuals. Title VI of the 1964 Civil Right Act is one of two federal mandates that guarantee the provision of meaningful access to federally funded services for LEP individuals:

- Title VI of the 1964 Civil Right Act prohibits federally funded agencies from discriminating against individuals based on race, color, and national origin and includes meaningful access to LEP customers.
- President's Executive Order 13166, "Improving Access to Services for Persons with Limited English Proficiency" (August 11, 2000): Instructs federal agencies to improve access to services by mandating that any federally conducted or assisted programs of activities (e.g. recipients of federal funding) must provide meaningful access to LEP customers.

FAST's Title VI Program was initially prepared in 2014 in accordance with FTA Circular 4702.1B, Title VI Requirements and Guidelines for Federal Transit Administration Recipients, October 1, 2012. This document serves as the 4-year update to the Title VI Plan (2020).

FAST's Title VI Program Administrator is:

Tiffany Plater

Transportation Technician

FAST

2000 Cadenasso Drive

Fairfield, CA 94533

(707) 434-3800

Email: tplater@fairfield.ca.gov

More information about FAST's Title VI Program is available at: <http://www.fasttransit.org>



2. Overview of FAST's Service Area and Services

FAST is the local public transit service governed by the City of Fairfield since 1975. The population of Fairfield is approximately 119,881 residents.

FAST provides 265,787 unlinked trips annually across all services. On September 5, 2023 FAST introduced a new on-demand Microtransit service, FAST Connect, to complement existing paratransit and fixed route services. FAST operates five (5) fixed-routes, on-demand microtransit (FAST Connect), and supplementary paratransit services (FAST Connect ADA). FAST's fixed route fleet consists of 26 vehicles, with 12 vehicles operating during peak hours. FAST Connect ADA paratransit, consisting of 17 vehicles, provides an ADA complementary curbside service for the entire service area. FAST also has extensive taxi scrip programs that provide subsidized local trips within Fairfield for local senior and Americans with Disabilities Act (ADA) qualified residents. FAST Connect also participates in a regional taxi scrip program offering subsidized trips throughout Solano County; this program is in partnership with the regional Consolidated Transportation Services Agency managed by the Solano Transportation Authority (STA).

FAST administrative offices are located at 2000 Cadenasso Drive, Fairfield, CA 94533.

3. Language Assistance Goals

The goal of this plan is to ensure FAST staff provide meaningful access to services, information, and materials for LEP customers, evaluate the effectiveness of current outreach methods and strategies, and identify new strategies to meet the needs of changing LEP populations in our service area.

To better streamline Language Assistance goals, FAST has separated population and language data for the city of Fairfield for the **FAST service area**. FAST staff acknowledge that this is an ambitious population to consider, however we believe it is important to strive to maximize service populations covered for our passengers to increase equity access. Future outreach and language assistance goals will be determined by this year's LEP data analysis, beginning on the following page.

4. Results of the Three Factor Analysis

Factor 1: The number or proportion of LEP persons eligible to be served or likely to be encountered by the program or recipient.

FAST analyzed available census data to determine the geographic boundaries of its service area. For all services and programs relating to FAST fixed route, *FAST Connect* microtransit, and *FAST Connect* ADA paratransit routes, FAST analyzed available census data within the FAST service area.

FAST Service Area

The primary racial groups in the FAST local service area are White, Hispanic or Latino, Asian, and Black.

Table 4-1 Races within FAST Local Service Area

Races	Population
Total	119,338
White alone, percent	40.1%
Black or African American alone, percent	15.3%
American Indian and Alaska Native alone, percent	0.4%
Asian alone, percent	18.2%
Native Hawaiian and Other Pacific Islander alone, percent	1.4%
Two or more races, percent	13.8%
Hispanic or Latino, percent	29.9%
White alone, not Hispanic or Latino, percent	28.4%

Source: U.S. Census Bureau, American Community Survey, Population estimates and Race and Hispanic Origin 2022



FAST then collected and analyzed data reflecting languages spoken at home, compared to ability to speak English. As demonstrated in Table 4-2 below, Spanish and Tagalog are the only languages within Fairfield that fall outside of the Safe Harbor Provision of over 5% or 1,000 individuals (whichever is less). The Chinese language still does not meet the Safe Harbor threshold within the Cities of Fairfield. However FAST will continue to follow 2016 FTA instruction and include Chinese as an LEP language within the FAST service area.

Table 4-2 (Language spoken at home by ability to speak English: FAST Local Service Area):

	Fairfield, CA	
Ability to Speak English	Population (2020)	Percentage
Total Population	119,881	100%
English	72,273	60%
Spanish	23,983	20%
Tagalog	6,315	5%
Chinese	3,973	3%
Limited English Proficiency		
Speaks English less than “Very Well” in Spanish	11,473	10%
Speaks English less than “Very Well” in Tagalog	1,094	1%
Speaks English less than “Very Well” in Chinese	591	0%

Source: American Community Survey, Population 5 years and over, Table ID: C16001
2022: ACS 5-Year Estimates Detailed Tables

FAST staff has used the above data to design a more equitable and inclusive Language Assistance Plan. As outlined in FAST’s Language Assistance Plan, vital documents related to local FAST service were translated into Spanish, Tagalog, and Chinese . All other applicable documents and notices will include FAST’s Free Language Assistance blurb in English, Spanish, Tagalog, and Chinese (traditional).



Factor 2: The frequency with which LEP persons come into contact with the program.

FAST used several strategies to complete Factor 2 and Factor 3 analyses, including proactive outreach and surveying FAST staff, which included FAST operators, dispatch, front office staff, and administrative staff.

FAST Staff Survey

Of the 22 responses to a staff questionnaire regarding past experience with LEP's, 0 (0%) reported that they never come into contact with individuals who are non-English speaking or Limited English Proficient.

Five respondents (23%) indicated that they come into contact with LEP's rarely or infrequently. *The remaining 17 (73%) responses were able to identify how often they interact with LEPs*

3 responses – 1-4 times a day

7 responses – Daily

3 responses – 1-2 times a month

4 response – 3-4 times a year

The full results of this survey are available in Appendix A. The survey was conducted February 2024.



Factor 3: The resources available to the recipient for LEP outreach, as well as the costs associated with that outreach.

As the geographic area in which FAST serves is vast, outreach will need to be varied and, at times, event specific.

A large proportion of outreach is possible through cultivating relationships with key social service and church contacts within the LEP populations. FAST will facilitate these relationships and keep these contacts informed of FAST activities, services and events. Working with LEP contacts will ensure extensive outreach is maintained at little to no cost.

Table on Page 87, below, identifies several potential outreach strategies that may be utilized as is appropriate and their associated costs.

Some of these strategies, such as Spanish and Tagalog language advertisements on radio stations and in magazines will be utilized if such outlets are identified and as funding is available.



**FAST TITLE VI PROGRAM THREE FACTOR ANALYSIS: FACTOR 4
LISTING OF VITAL DOCUMENTS FOR LEP TRANSLATION**

Translation of Written Documents	Status	FAST Essential Community Languages <i>Spanish / Tagalog / Chinese</i>
Specific Elements		
<i>Vital Documents:</i>		
Title VI Notice to the Public	Complete	Complete
Title VI Complaint Form	Complete	Complete
Title VI Complaint Procedures	Complete	Complete
Signage advertising FAST's Language Assistance Program	Complete	Complete
System Map	Complete	Complete
Individual Route Schedules and Brochures where practice	Complete	Complete
<i>Ad-hoc Documents:</i>		
Fliers/advertisements for level one public events	Complete	To be determined on a case by case basis and as funding allows.
Fliers/advertisements for level two public events	Complete	To be determined on a case by case basis and as funding allows.
<i>FAST Website</i>	Complete	Complete
Note:	Following the most recent language assessment, FAST will incorporate Russian translations of vital documents and outreach material moving forward.	
Interpretation & Translation Services	Comment	FAST Local Service Area
Specific Elements		
Professional Translation Service	Complete	Available
Telephone Translation Service	Complete	Available
Simultaneous interpreter for level two public events	Complete	As needed
Advertisements & Outreach	Comment	FAST Local Service Area
Specific Elements		
Availability of language assistance notice	Complete	Complete
Spanish/Tagalog/Chinese language radio spots (optional)	Complete	To be determined on a case by case basis and as funding allows.
Adverts in Spanish/Tagalog/Chinese language publications (optional)	Complete	To be determined on a case by case basis and as funding allows.

5. Implementation Plan

Timeline / Major Milestones

Table 5-1 below lists the major activities associated with this Plan and identifies when staff will start the activity. Activities that have been labeled with the “NOW” category are those that are currently in progress or completed within this plan.

Table 5-1

Task 1: Identifying LEP Individuals Who Need Language Assistance

ITEM		NOW	NEXT YEAR, Beginning 7/1
1.1	Assess the LEP population in FAST’s service area - Three Factor Framework Analysis - Outreach to community groups serving LEP persons & focus groups/interviews with LEP individuals. - Interview/survey FAST staff about previous experience with LEP individuals	X	
1.1	Identify areas within the service district and routes serving areas with high concentrations of LEP individuals.	X	

Task 2: Language Assistance Measures

Developing Assistance Procedures

ITEM		NOW	NEXT YEAR, Beginning 7/1
2.1	Develop a list of language assistance products and methods and how FAST can access these.	X	
2.2	Implement procedures for customer service staff regarding: - how to respond to LEP callers - how to respond to correspondence from LEPs - how to respond to LEPs in person - how to document LEP needs - how to respond to civil rights complaints.	X	
2.3	Develop and implement procedures for vehicle operators, station managers, and employees who regularly interact with the public on how to respond to an LEP individual.		X



Task 2: Language Assistance Measures

Translating documents

ITEM		NOW	NEXT YEAR, Beginning 7/1
2.4	Develop and implement a process for determining: • if a particular document needs to be translated • into which languages it should be translated.	X	
2.5	Translate vital documents, including: • FAST brochures • FAST policies • Service changes	X	

Task 2: Language Assistance Measures

Live Interpretation or Translation

ITEM		NOW	NEXT YEAR, Beginning 7/1
2.6	Develop a list of language assistance products and methods and how FAST can access these. Review with FAST staff annually and document regular training of staff.		X
2.7	Establish competency standards for interpreters and translators; including: • FAST will determine the interpreter or translator's competency in English and the other language; • FAST will train the interpreter in specialized terms; • FAST will instruct the interpreter or translator that he or she should not deviate into a role as counselor, legal advisor, or any other role aside from interpreting; • FAST will ask the interpreter to attest that s/he does not have a conflict of interest on the issues that they would be providing interpretation services. Review with FAST staff annually and document regular training of staff.		X
2.8	Develop a FAST policy that states that all interpretation and written translation must be performed by approved vendors/individuals whose competency has been established. Review with FAST staff annually and document regular training of staff.		X

Task 3: Training Staff

ITEM		NOW	NEXT YEAR, Beginning 7/1
3.1	Identify which FAST staff are likely to come into contact with LEP individuals	X	
3.2	Develop procedure/schedule for LEP training for identified FAST staff, for new-hires, and continued training	X	
3.3	Develop curriculum for and train frontline, customer service, and staff likely to interact (operators, etc) with LEPs in language assistance procedures identified in 2.1 and 2.2 and 2.3	X	

Task 4: Providing Notice to LEP Persons

ITEM		NOW	NEXT YEAR, Beginning 7/1
4.1	Inventory the existing public service announcements and community outreach FAST currently performs.	X	
4.2	Incorporate notice of the availability of language assistance into existing outreach methods - Develop language regarding language assistance in multiple languages for posters/signage/notices - Develop non-English outreach materials: Place foreign-language ads in publications serving second language populations to share current significant, service-related announcements - Place a notice of right to language assistance, at no cost, on important outreach documents and on FAST's website.	X	
4.3	Provide key transit information and online Trip Planner in Spanish and Tagalog on FAST's website	X	
4.4	Create signs in multiple languages informing LEP clients about available language services and post	X	
4.5	Undertake targeted community outreach to LEP populations. - Identify and develop relationships with community leaders & LEP populations - Develop policy for when (what type of service changes/announcements) to conduct targeted community meetings for LEP populations		X

Table 5-1, Continued

Task 5: Monitor and Update the Language Assistance Plan

ITEM		NOW	NEXT YEAR, Beginning 7/1
5.1	Assign Day-to-day administration of LEP program, ensuring compliance and correct implementation.	X	
5.2	Develop a process for receiving feedback on language assistance measures - Add a question to any surveys to assess respondents' English proficiency and primary spoken language. - On-going dialogue with groups serving LEP populations (including but not limited to local schools, grocery stores, and social services offices, etc). - Review demographics changes reported by ACS and Census data		X
5.3	Conduct internal monitoring, at least annually, regarding language assistance measures Routinely survey/interview FAST staff about interaction with LEPs and their ability to successfully interact and document these interactions		X
5.4	Make changes to the language assistance plan based on feedback received		X
5.5	Consider new language assistance needs when expanding service Identify service changes affecting areas with high concentrations of LEP individuals and develop mitigation strategies		X

Responsibility for Implementing the Language Assistance Plan

The Title VI Program Administrator will be responsible for overseeing the implementation of this plan and assigning tasks as appropriate.

FAST's Title VI Program Administrator is (as of September 2023):

Tiffany Plater

FAST

2000 Cadenasso Drive

Fairfield, CA 94533

(707) 434-3800

Email: tplater@fairfield.ca.gov



Language Service Provision

Interpretation Services

1. FAST has a contract with Keylingo Translations to provide simultaneous interpretation for callers and for customers in service centers when staff is unable to communicate.

Keylingo Instructions:

- To connect to an interpreter, dial **1-855-904-3987**.
- Provide the Call Center Service Representative with:
 1. Input Pin/Client ID **#11277**
 2. Select an Interpreter:
 1. For Spanish press 1
 2. For all other languages enter the 2-digit language code (See Appendix A for chart)
 3. You will then be immediately connected to an interpreter.

2. When a customer calls FAST directly and a staff member can't communicate, staff will connect with Keylingo Translations to translate.
3. Simultaneous interpretation at public events will be determined on a case-by-case basis by examining several factors, such as:
 - the type and size of event;
 - the availability of a FAST staff member to interpret;
 - the availability of a staff member of a host organization to interpret, etc.

For small outreach events, such as "Level One" activities, proactive outreach, smaller travel training and transit awareness events, bilingual staff members will assist with translation where feasible. For "Level Two" public outreach events, where appropriate and necessary to do so, FAST will hire an interpreter service.

Translation of Vital Documents

Based on the results of the Three Factor analysis, the following vital documents relating to the FAST local service area will be translated into Spanish, Tagalog, and Chinese. Vital documents will be translated in accordance with the timeline established in the previous pages:



Vital Documents – Stage 1

- 1) Title VI Program
 - Title VI Notice to the Public
 - Complaint Form
 - Complaint Procedures
- 2) FAST Rider Information
 - Route and Map Schedules
- 3) *FAST Connect* ADA Information
 - Rider Guide
 - Application Process

Vital Documents – Stage 2

- 1) Signage advertising FAST's language assistance program, particularly Language Line number and translated information on its website
 - 2) System Map, where practical
 - 3) Individual route schedules, where practical
2. Going forward, the extent of FAST's ability and obligation to translate written documents will be determined on a case-by-case basis, by looking at all elements presented in the Three Factor Analysis.

FAST's Website

1. All translated vital documents are posted on FAST's website on their respective pages.
2. FAST's website is available in both Spanish, Tagalog, and Chinese (traditional) through the website translator gadget.

Outreach

1. To ensure that LEP individuals are aware of FAST's language assistance measures FAST will develop simple signage that advertises:
 - FAST's Language Line number offering free-of-charge interpretation services.
 - Information is available in other languages on the website.



2. Language assistance signage is posted at the following locations:
 - Fairfield Transportation Center
 - FAST lobby
 - FAST vehicles
 - Community centers and/or popular destinations identified during the Three Factor Analysis and ongoing outreach.
3. FAST staff will work towards educating customers about FAST's language assistance programs during their outreach and transit orientation activities.
4. FAST staff will continue developing relationships with organizations that serve LEP individuals and developing strategies to spread awareness of FAST's language assistance services.

6. Monitoring, Evaluating, and Updating the LAP

A thorough review of this Language Assistance Plan will be undertaken every three years concurrent with updating and submitting the FAST Title VI Program. At that time, the LEP population will be reassessed, to ensure all significant LEP languages are included in FAST's language assistance efforts. The following reoccurring reporting and evaluation measures will be used to update the Language Assistance Plan:

FAST will annually assess the effectiveness of how FAST communicates with LEP individuals by:

- Including questions about language assistance and information needs on any community surveys.
- Conversations with key contacts that work with LEPs.
- Ad-hoc outreach with LEP groups

FAST will annually track its language assistance efforts, including:

- Reporting front-line staff's interactions with LEP
- Language Line reports



7. Staff Training

FAST's Title VI Program Administrator will develop and implement training guidelines for FAST staff with training being conducted through 2024. This training will include:

- How to respond to LEP callers
- How to respond to correspondence from LEPs
- How to respond to LEPs in person
- How to document LEP needs
- How to respond to civil rights complaints.

The Title VI Program Administrator will also schedule training for new hires, as well as identify training opportunities for FAST's ambassadors.

The above items will be reviewed by staff at least annually.



8. Appendices

Appendix A: Three Factor Analysis—Step 1: FAST Staff Survey

To begin qualifying FAST’s previous experience with LEP individuals, all FAST administrative and front office staff as well as MV Transportation operators and dispatch employees were asked to fill out a questionnaire related to their interactions with limited English-speaking individuals. Twenty-three (23) staff members completed the questionnaire.

The questionnaire included the following questions:

1. While performing work functions, have you ever come into contact with individuals who are non-English speaking or Limited English Proficient?
2. How frequently do you come into contact with Limited English Proficient individuals?
3. Can you identify which language(s) these individuals speak?
4. What questions about FAST did they ask?
5. Were you able to successfully communicate with individuals who are Limited English Proficient?

Interaction with LEPs:

Of the 22 responses, 0 reported that they **never** come into contact into individuals who are non-English speaking or Limited English Proficient.

5 responses indicated that they come into contact with LEP’s **rarely or infrequently.**

The remaining 17 responses were able to identify how often they interact with LEPs

3 responses – 1-4 times a day

7 responses – Daily

3 responses – 1-2 times a month

4 response – 3-4 times a year



Languages Spoken:

The following languages were identified by the 15 responses that reported some (even if infrequent) interaction with LEPs:

Table 8-1

Language	Number of Times Reported
Spanish	30
Tagalog	6
Chinese	5
Japanese	3
American Sign Language	1
Unspecified Languages*	5

*Responses that include “Asian,” “Indian,” and “African” have been categorized under “Unspecified Languages.”

Questions Asked about FAST:

The following topics were reported as asked by LEPs:

Table 8-2

Topic	Number of Times Reported
Schedule	10
Directions	14
Cost/Fares	8
City Projects	1
No Response	1

Communication with LEPs:

Staff members reported communicating successfully with LEPs in the following ways:

Table 8-3

Method of Communication	Number of Times Reported
Able to speak to them	9
Google Translate	3
Phone Translation Services (Keylingo)	1
Translator	8
Pointing to schedule	5
Could not communicate	3
No Response	7

Fairfield and Suisun Transit

1. Dial: 1-855-904-3987
2. Input PIN/Client ID: 11277
3. Select an Interpreter:
For Spanish, press 1.
For all other languages,
enter the 2-digit language code
(See chart)

The live agent will ask for:

Requestor's first and last name (with spelling)
Reason for call

Third Party Dial-out: Notify the first person who answers
(interpreter or call coordinator).

Client Support: press '0'

Back-up Interpreter Number: 1-866-386-1284

(Only use if primary number is unavailable)



KEYLINGO

Top Language Codes			
Language	code	Language	code
Albanian	47	Italian	56
Amharic	39	Karenni	60
Arabic	23	Karen	34
Bengali	48	Kinyarwanda	94
Bosnian	37	Korean	30
Burmese	21	Laotian	50
Cambodian	51	Mandarin	24
Cantonese	31	Nepali	25
Chin	32	Polish	42
Chin-Hakha	95	Portuguese	35
Creole (Haitian)	28	Punjabi	49
French	26	Russian	27
Gujarati	40	Somali	29
Haitian Creole	28	Swahili	38
Hakha-Chin	95	Tagalog	46
Hakha-Chinese	87	Thai	57
Hindi	43	Turkish	54
Hmong	44	Urdu	41
Indonesian	70	Vietnamese	22

Complete list: www.LanguageCodes.info

Language	code	Language	code
Albanian	47	French	26
Amharic	39	Fulani	36
Arabic	23	Georgian	82
Armenian	59	German	61
Bangla	58	Greek	68
Bengali	48	Gujarati	40
Bosnian	37	Haitian Creole	28
Bulgarian	67	Hakha-Chin	95
Burmese	21	Hakha-Chinese	87
Cambodian	51	Hebrew	90
Canadian French	55	Hindi	43
Cantonese	31	Hmong	44
Chin	32	Ibo	65
Chinese	24	Indonesian	70
Chin-Hakha	95	Italian	56
Croatian	92	Japanese	63
Dari	80	Karen	34
Dutch	84	Karenni	60
Farsi	33	Kinyarwanda	94
Filipino	73	Kirundi	53

Language	code	Language	code
Korean	30	Samoan	79
Kurdish	76	Serbian	62
Laotian	50	Serbo-Croatian	64
Lithuanian	69	Somali	29
Macedonian	93	Spanish	1
Mai Mai	78	Swahili	38
Malayalam	75	Tagalog	46
Mandarin	24	Tamil	85
Mandingo	89	Teddim	86
Marshallese	81	Thai	57
Mongolian	72	Tibetan	83
Nepali	25	Tigrinya	45
Oromo	96	Tongan	97
Pashto	77	Turkish	54
Persian	74	Twi	66
Polish	42	Ukrainian	71
Portuguese	35	Urdu	41
Punjabi	49	Vietnamese	22
Romanian	52	Yoruba	88
Russian	27	All other languages	99



Appendix B: Fairfield-Suisun Unified School District English Learner Data by Language

In order to identify the LEP populations within FAST’s local service area, and to begin tracking changes in those groups, FAST reviewed English Learner statistics for students in the Fairfield-Suisun Unified School District. Public schools within the California Department of Education (CDE) must report students that are English Learners—students whose native language is a language other than English, and their native language. This data is available online via CDE’s DataQuest website, <http://dq.cde.ca.gov/dataquest/>

FAST accessed the relative English Learners data to gather a full picture of the communities it serves, including identifying LEP populations and where they are concentrated. Periodically reviewing this data will enable FAST to track what non-English languages are growing in order to provide appropriate language assistance services.

The majority English Learner students in the Fairfield-Suisun Unified School District speak Spanish. The next largest non-English speaking group is Filipino (Tagalog, Pilipino, or Cebuano) followed by Punjabi, Arabic, and Vietnamese. While the data within the Fairfield and Suisun Unified School District for Punjabi, Arabic, and Vietnamese do not meet the Safe Harbor Provision, it will be important for FAST to continue tracking growth within these groups and be prepared to offer oral interpretation services as required.

English Learner data by language (within the Fairfield and Suisun Unified School District) is available in the table below and can be accessed at <http://www.cde.ca.gov/ds/sd/sd/fileselsch.asp>.

	Fairfield-Suisun Unified School District	
Language of English Learners	FY 22-23	Percentage
<i>Total</i>	<i>3179</i>	<i>100%</i>
Spanish	2,696	85%
Tagalog	102	3%
Chinese	31	1%

Table Depicting the Membership of Non-Elected Committees and Councils

FAST does not have any non-elected committees or councils.

Description of Subrecipient Monitoring and Schedule of Subrecipient Title VI Program Submissions

FAST does not have any subrecipients and does not anticipate expanding its services to include subrecipients. In the case that FAST does expand and begin contracting with subrecipients, FAST will revisit this issue to ensure compliance with Title VI regulations.

Title VI Equity Analysis

Since the previous 2020 Title VI submission, FAST has not undertaken any federally funded construction projects. Therefore, no equity analyses were conducted or required.

City Council Approval of FAST's Title VI Program

CITY OF FAIRFIELD

RESOLUTION NO. 2024-_____

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF FAIRFIELD AUTHORIZING THE ADOPTION OF AN UPDATED-TITLE VI COMPLIANCE PROGRAM FOR THE CITY OF FAIRFIELD

WHEREAS, the City of Fairfield receives funding from the Federal Transit Administration (FTA); and

WHEREAS, recipients of FTA funding are required to develop and regularly update a program which is compliant with Title VI of the Civil Rights Act of 1964; and

WHEREAS, the City has recently updated its Federal Title VI program to meet the most current requirements; and

WHEREAS, recipients of FTA funding are required to have their governing board formally update the Title VI program every three years.

NOW, THEREFORE, THE COUNCIL OF THE CITY OF FAIRFIELD HEREBY RESOLVES:

Section 1. The council hereby adopts the Title VI compliance program attached as Exhibit A.

Section 2. The city manager, public works director, and transportation manager are authorized to implement components of the program in order to meet federal requirements.

Section 3. The city manager, public works director, and transportation manager are authorized to implement policies that may be necessary to comply with subsequent revisions or interpretation to the Civil Rights Act.

PASSED AND ADOPTED this 19th day of March 2024, by the following vote:

AYES: MEMBERS: MOY / BERTANI / CARR / PANDURO / TONNESEN/ VACCARO / WILLIAMS

NOES: MEMBERS: _____

ABSENT: MEMBERS: _____

ABSTAIN: MEMBERS: _____

MAYOR

ATTEST:

CITY CLERK

Additional Information for Transit Providers that operate less than 50 fixed route vehicles in peak service and are not located in an Urbanized Area (UZA) of 200,000: System-Wide Policies and Service Standards

FTA Title VI Circular 4702.1B, Chapter. IV-1

Effective Practices to Fulfill the Service Standard Requirement

Vehicle Load Standards

The average of all loads during the peak operating period should not exceed the following load factors (percentage of available seating capacity that is filled by passengers) for that service type:

Local Services: Loads not to exceed 1.10 passengers / seat

Vehicle Headway Standards

FAST Local Service: Headways are 30 minutes on three local routes (Routes 1, 3) during peak times and 60 minutes during off peak times unless otherwise warranted by demand. The Route 6 operates on 45-minute headways and four routes (Route 7) operate on 60 minute headways due to lower demand. Should demand increase significantly and funding become available, FAST will change these routes to 30 minutes headways.

On-Time Performance Standards

FAST is currently operating on a partial restored schedule due to the COVID-19 pandemic. Below are On-Time Performance Standards that reflect the conditions during the current COVID-19 pandemic.

Fixed Route [local and commuter]:

- The agency endeavors to operate with no early departures before the time shown in the schedule brochure.
- 90 percent of all trips should be operated "on-time," defined as departing at published time-point no more than five (5) minutes later than the published scheduled.

Demand Response:

- 95 percent of trips will be scheduled within 60 minutes of the requested pick-up time and provided within 15 minutes of the scheduled pick-up time.

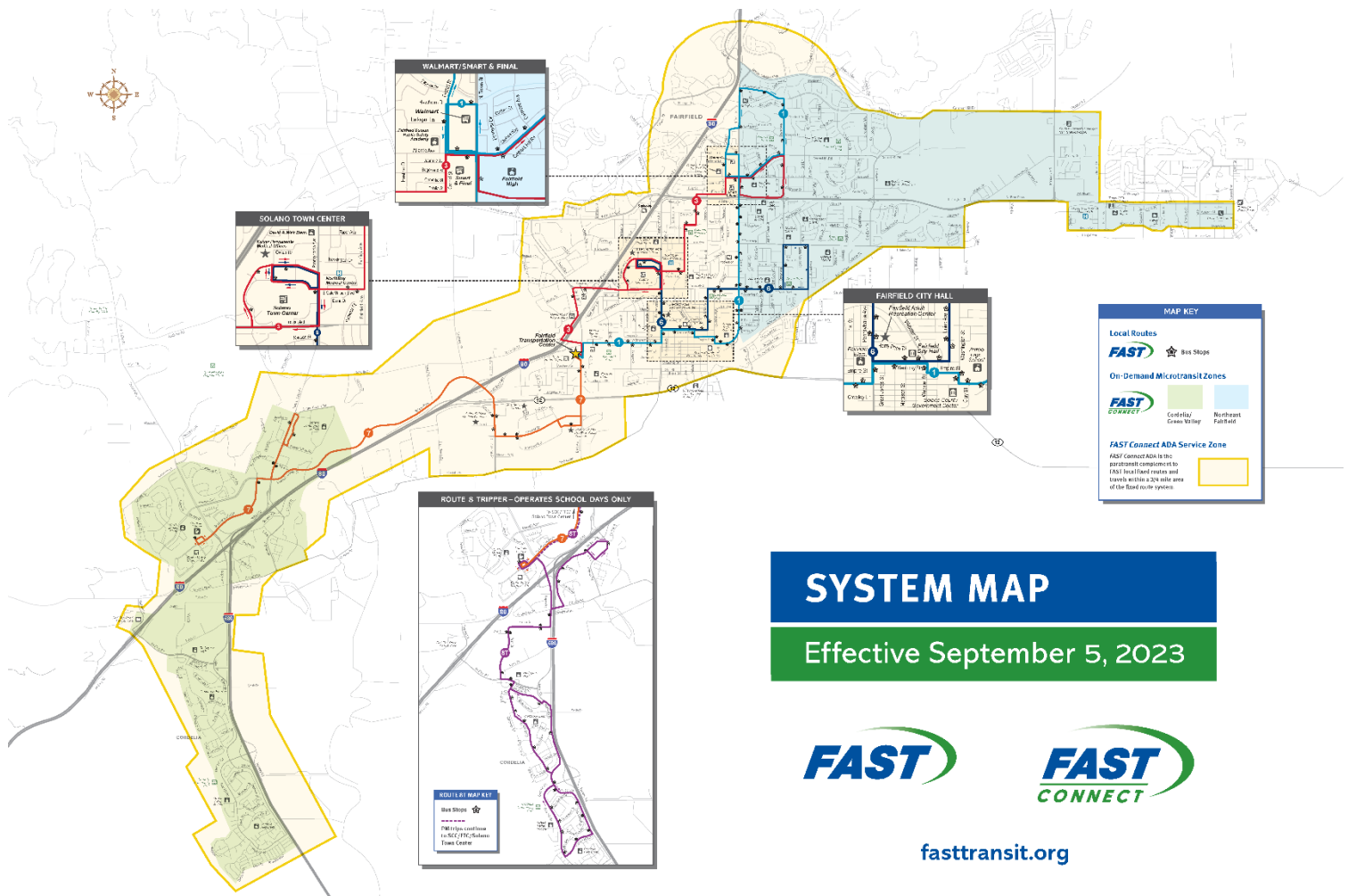
Service Availability Standards

Local Service:

- FAST's local service area consists of 146,338 residents, including the populations of Fairfield per the 2018 census. The service map below shows FAST's local routes as well as FAST's ADA and paratransit service area (defined as $\frac{3}{4}$ miles from a local route).

Demand Response:

- As of January 2024, DART is now referred to as *FAST Connect* ADA.
- 100% of all trips requested by ADA-qualified patrons within FAST service area shall be accommodated.
- FAST Connect*



Effective Practices to Fulfill the Service Policy Requirement

Service policies are adopted to ensure service design and operations practices do not result in discrimination on the basis of race, color, or national origin.

Vehicle Assignment Policy

Fixed Route:

FAST Local Service:

Bus assignments consider the operating characteristics of the various buses within the FAST local route fleet (consisting of 26 Gillig buses), which are matched to the operating characteristics of the route. In the absence of specific operating requirements, vehicle assignments will be done so as to ensure a random rotation of fleet vehicles through the routes in the FAST system.

Demand Response:

Except for situations requiring the assignment of a trip to a specific vehicle for reasons such as lift capacity, interior clearance or operating characteristics within the service area, demand response trips shall be assigned so as to ensure that vehicles are randomly operated in these services.

Transit Amenities Policy

The following policy will be applied for transit amenity improvements:

- Installation of a shelter should be considered at bus stops with an average per trip boarding of 10 or more passengers. Seating/benches should be considered at bus stops with an average per trip boarding of 5 or more passengers.
- Priority for benches and shelters should be given to bus stops serving senior housing or activity centers, or facilities which serve clients with mobility impairments.



FAST

Title VI Language Assistance Plan Staff Questionnaire

*This questionnaire will help us ensure that FAST services and information about our services are accessible to everyone.
Your response is anonymous.*

1. While performing work function, have you ever come into contact with individuals who are non-English speaking or Limited English Proficient?

____ Yes ____ No

2. How frequently have you come into contact with Limited English Proficient individuals?

3. Can you identify which language(s) these individuals spoke? (Please list the languages)

4. What questions about FAST did they ask?

5. Were you able to successfully communicate with individuals who are Limited English Proficient?

____ Yes ____ No

If yes, how were you able to communicate?

CITY OF FAIRFIELD

RESOLUTION NO. 2024-58

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF FAIRFIELD ADOPTING AN UPDATED TITLE VI COMPLIANCE PROGRAM FOR THE CITY OF FAIRFIELD

WHEREAS, the City of Fairfield receives funding from the Federal Transit Administration (FTA); and

WHEREAS, recipients of FTA funding are required to develop and regularly update a program which is compliant with Title VI of the Civil Rights Act of 1964; and

WHEREAS, the City has recently updated its Federal Title VI program to meet the most current requirements; and

WHEREAS, recipients of FTA funding are required to have their governing board formally update the Title VI program every three years.

NOW, THEREFORE, THE COUNCIL OF THE CITY OF FAIRFIELD HEREBY RESOLVES:

Section 1. The City Council hereby adopts the Title VI compliance program attached as Exhibit A.

Section 2. The city manager, public works director, and transportation manager are authorized to implement components of the program in order to meet federal requirements.

Section 3. The city manager, public works director, and transportation manager are authorized to implement policies that may be necessary to comply with subsequent revisions or interpretation to the Civil Rights Act.

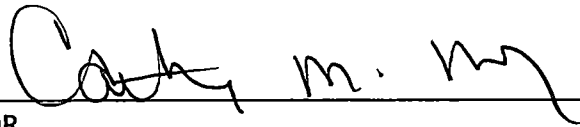
PASSED AND ADOPTED this 19th day of March 2024, by the following vote:

AYES: MEMBERS: MOY/BERTANI/CARR/PANDURO/TONNESEN/VACCARO/WILLIAMS

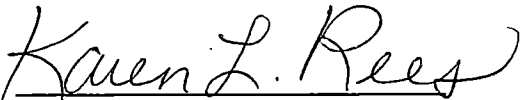
NOES: MEMBERS: NONE

ABSENT: MEMBERS: NONE

ABSTAIN: MEMBERS: NONE


MAYOR

ATTEST:


CITY CLERK