

City of Fairfield  
On-Demand and In-Advance Scheduling, Dispatch, and Management Software RFP  
Responses to Additional Questions  
January 14, 2022

| Question | Detail   | City Response  |
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| 1        | Can you please clarify the meaning of "missed trips" in the technical requirements matrix?   | Missed trips occur when the contractor does not arrive within the preset pickup window or does not transport a passenger   |
| 2        | Can you please better explain the specific technical requirements and intended use case for the "Ability to create and export a GTFS-Flex feed?"   | Please find the technical requirements for GTFS-Flex exports <a href="https://github.com/MobilityData/gtfs-flex/blob/master/spec/reference.md">https://github.com/MobilityData/gtfs-flex/blob/master/spec/reference.md</a>                                       |
| 3        | Can you please further explain the meaning of "simple sign on/off?"  | We want a solution that drivers can easily adapt to. So minimizing clicks and screen flips for both users and drivers will help satisfy this requirement.  |
| 4        | Does FAST use GTFS for the fixed route services that are to be integrated with from a planning perspective (to plan trips for timed connections)?  | Yes, we want passengers to have the ability to transfer between fixed route and on demand.   |
| 5        | In the RFP, there is a requirement for heat maps for "staging." Can you please describe what is meant by staging?  | Staging refers to the strategic placement of in service vehicles in order to be placed near the service demand to minimize wait times.   |
| 6        | Can you please describe what is meant and/or envisioned by the following requirement: "Mid-trip relief sign on/off?"   | Mid trip relief sign on/off would allow for drivers to start their shift on a vehicle that is already in service.  |
| 7        | Can the City share details about how they plan to fund the project if it crosses the City's independent cost estimate?   | No details of such a scenario currently exist  |
| 8        | Can the City elaborate about the payment milestones for phase 1 and phase 2 funding?   | Payment terms will be negotiated with the successful vendor  |
| 9        | In reference to this question, "Describe Firm's approach to system expansion from Phase 1 to Phase 2 but also within Phase 1 if budget allows"? Please clarify what it means in terms of change of launch dates for phase 2? | The City wishes to understand the successful firm's approach to expanding service within phase 1 (i.e. going from 5-7 vehicles) and also how the technology will scale up to phase 2. The City doesn't anticipate expanding service prior to the Phase 1 launch. |
| 10       | Who is the current provider for your Fixed route services? What current system do you have in place if any?  | MV, is the current provider for both fixed route and paratransit service.  |
| 11       | With the current covid condition, can an extension be granted to the submission deadline?  | Please see addendum 1 to the solicitation.   |